



TELLS WEAR

TERMS & CONDITIONS

Website, Products, Services & Customer Accounts

ALFARAJ HOLDINGS LLC

TELLSWEAR.COM

Official Terms & Conditions



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I. Introduction

Welcome to **TELLS WEAR**.

These Terms & Conditions ("Terms") govern your access to and use of the **TELLS WEAR** Website, products, services, digital content, customer accounts, and any other features, functionality, or services made available by **TELLS WEAR**.

By accessing, browsing, creating an account, placing an order, or otherwise using our Website, you acknowledge that you have read, understood, and agree to be legally bound by these Terms, together with any additional policies, guidelines, or notices referenced within them.

These Terms establish the legal relationship between you and **TELLS WEAR** and are intended to ensure a safe, transparent, and reliable shopping experience for all customers.

Throughout these Terms, references to **TELLS WEAR**, "we," "our," or "us" refer to the **TELLS WEAR** brand, which is owned and operated by **ALFARAJ HOLDINGS LLC**, together with its affiliates, authorized representatives, successors, and permitted assigns where applicable.

Your use of our Website is also subject to our Privacy Policy, Shipping & Delivery Policy, Return & Exchange Policy, and any other policies published on our Website, each of which forms an integral part of these Terms where applicable.

These Terms apply to all visitors, customers, account holders, purchasers, and any other individuals or entities who access or use the **TELLS WEAR** Website or services, regardless of their location.

If you do not agree with these Terms or any part of them, you should discontinue using our Website and services immediately.

We encourage you to read these Terms carefully before creating an account, placing an order, submitting Personal Information, or otherwise interacting with **TELLS WEAR**.

Our goal is to provide a transparent and trustworthy shopping experience while clearly defining the rights, responsibilities, and expectations of both our customers and **TELLS WEAR**.

As our business continues to grow, these Terms may be updated from time to time to reflect changes in our products, services, legal obligations, operational practices, or applicable laws. Your continued use of the Website following the effective date of any updated version constitutes your acceptance of the revised Terms, except where applicable law requires additional notice or consent.

By choosing **TELLS WEAR**, you acknowledge that you are entering into a legal agreement designed to protect both you and our business while supporting a secure, fair, and enjoyable experience for every customer.

2. Acceptance of These Terms

By accessing, browsing, creating an account, placing an order, or otherwise using the **TELLS WEAR** Website, you acknowledge that you have read, understood, and agree to be legally bound by these Terms & Conditions, together with all policies, guidelines, notices, and other documents referenced within them.

Your acceptance of these Terms forms a legally binding agreement between you and **TELLS WEAR** governing your access to and use of our Website, products, services, and related features.

If you do not agree to these Terms, in whole or in part, you must immediately discontinue accessing or using the **TELLS WEAR** Website and any services made available through it.

These Terms apply to every visitor, customer, purchaser, account holder, and any other individual or entity accessing or using the Website, regardless of whether a purchase is completed.

By using our Website, you represent and warrant that:

- You have the legal capacity to enter into a binding agreement.
- You are using the Website in compliance with all applicable laws and regulations.
- All information you provide is accurate, complete, and current.
- You will not use the Website for any unlawful, fraudulent, abusive, or unauthorized purpose.
- You will comply with these Terms and all policies published by **TELLS WEAR**.

If you access or use the Website on behalf of a business, organization, partnership, government entity, or any other legal entity, you represent and warrant that you have the legal authority to bind that entity to these Terms.

In such circumstances, references to "**you**" and "**your**" shall include both the individual acting on behalf of the entity and the entity itself, where applicable.

Your acceptance of these Terms also constitutes your acknowledgment that certain features, products, services, promotions, or areas of the Website may be subject to additional terms, conditions, guidelines, or notices.

Where additional terms apply, they shall supplement these Terms and form part of the overall agreement between you and **TELLS WEAR**. In the event of any conflict, the additional terms shall govern only with respect to the specific product, service, or feature to which they relate, unless otherwise stated.

We recommend that you review these Terms periodically, as your continued access to or use of the **TELLS WEAR** Website following any updates constitutes your acceptance of the revised Terms, except where applicable law requires additional notice or your express consent.

If, at any time, you no longer agree to these Terms, you must immediately stop using the Website, discontinue accessing your account, and refrain from placing further orders or using any services provided by **TELLS WEAR**.

By continuing to use our Website, you acknowledge that you fully understand the rights, responsibilities, obligations, and legal consequences arising from your acceptance of these Terms and your ongoing relationship with **TELLS WEAR**.

3. Eligibility to Use Our Website

The **TELLS WEAR** Website is intended for individuals and organizations that are legally permitted to enter into binding agreements under the laws applicable in their country or jurisdiction.

By accessing or using our Website, you represent and warrant that you satisfy all eligibility requirements described in these Terms.

If you do not meet these requirements, you must not access or use the Website or any services provided by **TELLS WEAR**.

3.1 Legal Capacity

By using the **TELLS WEAR** Website, you represent and warrant that:

- You have the legal capacity to enter into a binding contract.



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- You are legally permitted to purchase products through our Website.
 - You are legally permitted to provide the information requested during account registration or checkout.
 - You are able to comply with all obligations arising from these Terms.

If you are using the Website on behalf of another individual or legal entity, you further represent that you have the authority to bind that individual or entity to these Terms.

3.2 Minimum Age

The **TELLS WEAR** Website is intended for individuals who have reached the minimum legal age required to enter into binding agreements under the laws applicable in their jurisdiction.

If you have not reached the required legal age, you may use the Website only under the supervision and authorization of a parent, legal guardian, or other responsible adult where permitted by applicable law.

The supervising adult accepts responsibility for your use of the Website and for ensuring compliance with these Terms.

3.3 Accurate Information

As a condition of using the Website, you agree to provide information that is:

- Accurate.
- Complete.
- Current.
- Truthful.
- Not misleading.

You agree to promptly update your information whenever necessary to maintain its accuracy.

Providing false, incomplete, fraudulent, or misleading information may result in the suspension or termination of your access to the Website or cancellation of your orders where appropriate.

3.4 Compliance With Applicable Laws

You agree to use the **TELLS WEAR** Website only in accordance with all laws, regulations, and legal requirements applicable to your location and activities.

You are solely responsible for ensuring that your access to and use of the Website is lawful within your jurisdiction.

If access to the Website or the purchase of our products is prohibited by applicable law in your country or region, you must not use our Website or services.

3.5 Business Users

Businesses, organizations, partnerships, government entities, and other legal persons may use the **TELLS WEAR** Website provided that the individual acting on behalf of the organization has the legal authority to bind that organization to these Terms.

Where the Website is used on behalf of a legal entity, that entity accepts full responsibility for all activities conducted through its account or by its authorized representatives.

3.6 Restricted Access

TELLS WEAR reserves the right to refuse, suspend, restrict, or terminate access to the Website where we reasonably determine that:

- Eligibility requirements are not satisfied.
- False information has been provided.
- Fraudulent activity is suspected.
- Applicable laws prohibit the requested transaction.
- These Terms have been violated.
- Website security may be compromised.
- Our legitimate business interests require such action.

Any such action may be taken with or without prior notice where permitted by applicable law.

3.7 Geographic Availability

The availability of products, services, payment methods, shipping options, promotions, and Website features may vary depending on your country or region.

Access to the Website does not guarantee that every product or service will be available in every location.

TELLS WEAR reserves the right to limit or restrict the availability of products or services in particular countries, regions, or jurisdictions where necessary for operational, legal, regulatory, or commercial reasons.

3.8 No Circumvention

You agree not to attempt to circumvent eligibility requirements or geographic restrictions through the use of false information, unauthorized accounts, identity misrepresentation, technical workarounds, or any other deceptive means.

Any attempt to bypass such restrictions may result in the suspension or permanent termination of your access to the Website and any related customer accounts.

3.9 Our Commitment

TELLS WEAR seeks to provide a safe, secure, and legally compliant shopping environment for customers around the world.

These eligibility requirements help protect our customers, our business, and the integrity of our services while ensuring that the Website is used responsibly and in accordance with applicable laws.

By using the **TELLS WEAR** Website, you confirm that you satisfy the eligibility requirements described in this section and that you will continue to comply with them throughout your use of our Website and services.

4. Changes to These Terms

As **TELLS WEAR** continues to grow, expand into new markets, introduce new products and services, adopt new technologies, and respond to evolving legal and regulatory requirements, we may update these Terms & Conditions from time to time.

These updates help ensure that our Terms remain accurate, relevant, legally compliant, and aligned with the way our business operates.

We encourage you to review these Terms periodically so that you remain informed about your rights, responsibilities, and the conditions governing your use of the **TELLS WEAR** Website and services.

4.1 Reasons for Updates

We may revise these Terms for reasons including:

- Changes to our products or services.
- Introduction of new Website features.
- Expansion into new countries or markets.
- Changes in applicable laws or regulations.
- Court decisions or regulatory guidance.
- Operational improvements.
- Changes to payment methods.
- Changes to shipping or fulfillment processes.
- Updates to customer account features.
- Security improvements.
- Technological developments.
- Business restructuring.
- Changes involving Service Providers.
- Other legitimate business or legal reasons.

4.2 Effective Date

Each version of these Terms will include an **Effective Date** indicating when the revised version becomes effective.

Where appropriate, we may also include a **Last Updated** date to help customers identify the most recent version.

Unless otherwise stated, the latest version published on the **TELLS WEAR** Website replaces all previous versions of these Terms.

4.3 Notice of Material Changes

If we make changes that materially affect your rights, obligations, or the way you use our Website or services, **TELLS WEAR** will provide notice where required by applicable law.

Depending on the nature of the changes, notice may be provided through:

- A notice displayed on our Website.
- Your customer account.
- Email communications.
- Checkout notifications.
- Other appropriate communication channels.

The method and timing of any notice will depend on the significance of the changes and the legal requirements applicable at that time.

4.4 Continued Use

Unless applicable law requires your express agreement, your continued access to or use of the **TELLS WEAR** Website after updated Terms become effective constitutes your acceptance of the revised Terms.

If you do not agree with any updated Terms, you must immediately stop using the Website and discontinue accessing any services provided by **TELLS WEAR**.

4.5 Changes Requiring Additional Consent

Certain updates may require your additional consent under applicable law.

Where required, **TELLS WEAR** will request such consent before the relevant changes become effective.

If you choose not to provide the required consent, certain features, products, or services may no longer be available to you where those changes are necessary for their operation.

4.6 Previous Versions

For legal, regulatory, operational, or recordkeeping purposes, **TELLS WEAR** may retain previous versions of these Terms.

Previous versions may be maintained to:

- Demonstrate legal compliance.
- Respond to regulatory inquiries.
- Resolve disputes.
- Maintain business records.
- Support internal auditing.
- Protect legal rights.
- Preserve historical documentation.

The retention of previous versions does not mean that those versions remain applicable to current use of the Website.

4.7 Customer Responsibility

You are responsible for reviewing these Terms periodically and ensuring that you understand the conditions governing your continued use of the **TELLS WEAR** Website.

If you continue to access or use our Website after revised Terms become effective, you acknowledge that you have had a reasonable opportunity to review the updated Terms.

4.8 No Waiver of Rights

Any update to these Terms shall not be interpreted as a waiver of any rights previously available to **TELLS WEAR** under applicable law or under earlier versions of these Terms, unless expressly stated otherwise.

Likewise, any delay in enforcing a provision of these Terms does not constitute a waiver of our right to enforce that provision at a later time.

4.9 Our Commitment

TELLS WEAR is committed to maintaining Terms & Conditions that are clear, transparent, fair, and consistent with the continued growth of our business and the expectations of our customers.

Whenever updates become necessary, we will seek to communicate them responsibly and implement them in accordance with applicable laws and recognized industry practices, while maintaining a balanced relationship between the rights of our customers and the operational needs of **TELLS WEAR**.

5. Account Registration

Certain features of the **TELLS WEAR** Website may require you to create a customer account.

Creating an account allows you to access additional features, including viewing your order history, managing your personal information, saving delivery addresses, tracking orders, and accessing other services that may become available in the future.

Registration of an account is optional unless required to use a specific feature or service.

By creating an account with **TELLS WEAR**, you agree to provide accurate, complete, and current information and to maintain that information throughout your relationship with us.

5.1 Eligibility to Register

To register an account with **TELLS WEAR**, you must satisfy the eligibility requirements described in these Terms.

By creating an account, you represent and warrant that:

- You have the legal capacity to enter into a binding agreement.
- The information you provide is accurate and truthful.
- You are registering the account for lawful purposes.
- You will comply with these Terms and all applicable laws.
- You are not prohibited from using our Website under applicable law.

5.2 Account Information

You agree to provide registration information that is:

- Accurate.
- Complete.
- Current.
- Truthful.
- Not misleading.

You are responsible for updating your account information whenever changes occur, including changes to your:

- Name.
- Email address.
- Telephone number.
- Billing information.
- Shipping address.
- Other account details.

Failure to maintain accurate information may affect our ability to provide products or services.

5.3 One Account Per Individual

Unless expressly authorized by **TELLS WEAR**, each customer should maintain only one personal account.

You may not:

- Create accounts using false identities.
- Register accounts using misleading information.

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- Create accounts for fraudulent purposes.
 - Transfer your account to another person without our authorization.
 - Use another person's account without permission.
 - Allow another individual to impersonate you through your account.

We reserve the right to merge, suspend, restrict, or remove duplicate or unauthorized accounts where appropriate.

5.4 Account Credentials

You are responsible for maintaining the confidentiality of your account credentials, including your password and any authentication methods associated with your account.

You agree to:

- Keep your password confidential.
- Use a strong and unique password.
- Protect your login credentials.
- Avoid sharing your account with others.
- Notify **TELLS WEAR** immediately if you suspect unauthorized access.

You are responsible for all activities conducted through your account unless otherwise required by applicable law.

5.5 Account Security

To protect customer accounts and maintain the security of our Website, **TELLS WEAR** may implement various security measures, including identity verification, login monitoring, authentication procedures, suspicious activity detection, and other security controls.

Where appropriate, we may require additional verification before granting access to certain account features or processing sensitive account requests.

5.6 Responsibility for Account Activity

You are responsible for all actions performed through your account, including:

- Orders placed.
- Account updates.
- Saved payment preferences where applicable.
- Saved addresses.
- Communications submitted.
- Product reviews.
- Other activities performed while signed in.

If you believe your account has been compromised, you must notify **TELLS WEAR** without unreasonable delay.

5.7 Suspension or Restriction of Accounts

TELLS WEAR reserves the right to suspend, restrict, or temporarily disable an account where we reasonably believe that:

- False information has been provided.
- These Terms have been violated.
- Fraudulent activity is suspected.
- Unauthorized access has occurred.
- Website security may be at risk.
- Applicable laws require such action.

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- Our legitimate business interests require temporary restriction.

Where reasonably practicable, we may notify you before or after taking such action, depending on the circumstances.

5.8 Account Termination

You may request the closure of your account at any time by contacting **TELLS WEAR**.

We may also terminate an account where:

- These Terms are materially violated.
- Fraudulent or unlawful activity is identified.
- Required information cannot be verified.
- The account is used in a manner that threatens Website security.
- Continued operation of the account is not reasonably possible.
- Termination is required by applicable law.

Termination of an account does not automatically cancel outstanding orders, eliminate payment obligations, or require the immediate deletion of Personal Information where retention is permitted or required by applicable law.

5.9 Account Recovery

If you lose access to your account, **TELLS WEAR** may require reasonable verification of your identity before restoring access.

Recovery procedures are intended to protect both customers and the security of the Website.

We reserve the right to refuse account recovery requests where identity cannot be reasonably verified or where unauthorized activity is suspected.

5.10 Availability of Account Features

The features available through customer accounts may change over time.

TELLS WEAR may introduce, modify, improve, replace, or discontinue account features as part of the ongoing development of our Website.

Such changes do not necessarily constitute a modification of these Terms unless they materially affect your legal rights or obligations.

5.11 Our Commitment

TELLS WEAR is committed to providing a secure, reliable, and user-friendly account experience.

We encourage customers to maintain accurate account information, protect their login credentials, and promptly report any suspected unauthorized activity.

By creating and maintaining an account with **TELLS WEAR**, you help us provide a safer shopping experience while supporting the security, reliability, and integrity of our Website and services.

6. Account Security

The security of your **TELLS WEAR** account is an important part of protecting your Personal Information, order history, payment activities, and overall customer experience.

While **TELLS WEAR** implements reasonable administrative, technical, and organizational safeguards to help protect customer accounts, account security is a shared responsibility between **TELLS WEAR** and each customer.

By using our Website, you agree to take reasonable steps to protect your account credentials and to use your account responsibly.

6.1 Confidentiality of Account Credentials

You are solely responsible for maintaining the confidentiality of your account credentials.

This includes, but is not limited to:

- Your password.
- Login credentials.
- Authentication codes.
- Recovery information.
- Security verification methods.
- Any other information used to access your account.

You must not disclose your account credentials to any unauthorized person.

6.2 Password Security

You are responsible for creating and maintaining a strong password for your account.

We recommend that you:

- Use a unique password.
- Avoid reusing passwords from other websites.
- Use a combination of letters, numbers, and symbols.
- Change your password periodically.
- Avoid sharing your password with anyone.
- Store your password securely.

Failure to protect your password may increase the risk of unauthorized access to your account.

6.3 Authorized Use

Your account is intended solely for your own lawful use unless otherwise expressly authorized by **TELLS WEAR**.

You agree not to:

- Share your account with others.
- Allow another person to access your account using your credentials.
- Purchase or sell customer accounts.
- Transfer ownership of your account without authorization.
- Create accounts for fraudulent or deceptive purposes.

You remain responsible for activities performed through your account unless otherwise required by applicable law.

6.4 Monitoring Your Account

We encourage you to regularly review your account for any unusual or unauthorized activity.

Examples include:

- Unexpected login activity.
- Unauthorized purchases.
- Changes to account information.
- Unknown shipping addresses.
- Password changes you did not request.
- Unexpected communications.
- Suspicious account notifications.

Prompt identification of unusual activity helps reduce potential security risks.

6.5 Reporting Unauthorized Access

If you believe that:

- Your password has been compromised.
- Your account has been accessed without authorization.
- Unauthorized purchases have occurred.
- Your account information has been changed without your permission.
- You suspect any other security incident involving your account.

You must notify **TELLS WEAR** as soon as reasonably possible.

Prompt reporting helps us investigate the situation and take appropriate protective measures.

6.6 Security Measures

To help protect customer accounts, **TELLS WEAR** may implement security measures including:

- Identity verification.
- Login authentication.
- Access monitoring.
- Fraud detection systems.
- Device recognition.
- Risk assessment.
- Suspicious activity monitoring.
- Session management.
- Account recovery procedures.
- Security logging.

The specific security measures used may change over time as technology and security standards evolve.

6.7 Temporary Restrictions

Where reasonably necessary to protect customers or our business, **TELLS WEAR** may temporarily suspend, restrict, or limit access to an account if we reasonably believe that:

- Unauthorized access has occurred.
- Fraudulent activity is suspected.
- Account credentials have been compromised.
- Security risks have been identified.

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- Verification is required.
 - Applicable law requires such action.

Where appropriate, we will seek to restore account access once the relevant security concerns have been resolved.

6.8 Account Recovery

If you are unable to access your account, **TELLS WEAR** may require reasonable verification of your identity before restoring access.

Verification procedures may include confirming information associated with your account or completing other security checks designed to protect your Personal Information.

We reserve the right to deny recovery requests where identity cannot be reasonably verified or where fraudulent activity is suspected.

6.9 Security Notifications

Where appropriate, **TELLS WEAR** may contact you regarding important account security matters.

Examples include:

- Password reset requests.
- Login verification.
- Suspicious login activity.
- Changes to account information.
- Security alerts.
- Recovery requests.
- Important account-related notifications.

These communications are considered security-related and may be sent even if you have opted out of receiving marketing communications.

6.10 Customer Responsibilities

To help maintain the security of your account, you agree to:

- Keep your login credentials confidential.
- Maintain accurate account information.
- Use secure devices whenever possible.
- Keep your browser and operating system updated.
- Avoid phishing attempts.
- Sign out after using shared devices.
- Report suspected security incidents promptly.
- Cooperate with reasonable security verification procedures.

These responsibilities help reduce the risk of unauthorized access and protect both your account and our Website.

6.11 Limitation of Responsibility

While **TELLS WEAR** takes reasonable steps to help protect customer accounts, you acknowledge that no online system can guarantee absolute security.

To the fullest extent permitted by applicable law, **TELLS WEAR** shall not be responsible for losses resulting from unauthorized access caused by circumstances beyond our reasonable control, including your failure to protect your account credentials, use of compromised devices, phishing attacks, malware, or other security incidents not attributable to our failure to implement reasonable security measures.

Nothing in this section limits or excludes any rights that cannot be limited or excluded under applicable law.

6.12 Our Commitment

TELLS WEAR is committed to maintaining a secure environment for all customer accounts through responsible security practices, continuous monitoring, ongoing improvements, and appropriate protective measures.

We regularly review our account security procedures to help safeguard customer information, reduce security risks, and maintain the integrity of our Website.

By working together, **TELLS WEAR** and our customers can help create a safer, more secure, and more reliable online shopping experience for everyone.

7. Products & Services

TELLS WEAR offers apparel, accessories, lifestyle products, and related services through its Website.

Our goal is to provide carefully designed products that reflect our brand philosophy while delivering a reliable and enjoyable shopping experience for customers around the world.

The products and services available through our Website may evolve over time as we introduce new collections, discontinue existing products, expand into new categories, or improve the overall customer experience.

Nothing contained on the Website shall be interpreted as a guarantee that any particular product or service will remain available indefinitely.

7.1 Product Categories

The **TELLS WEAR** Website may offer products across multiple categories, including but not limited to:

- Clothing.
- Accessories.
- Seasonal collections.
- Limited edition products.
- Lifestyle products.
- Special collaborations.
- Digital products where available.
- Gift items.
- Promotional products.
- Other products or services introduced in the future.

The availability of specific categories may vary by country, region, season, or other operational considerations.

7.2 Product Availability

All products displayed on the **TELLS WEAR** Website are subject to availability.

Certain products may:

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- Become unavailable.
 - Sell out.
 - Be discontinued.
 - Be replaced.
 - Be updated.
 - Be modified.
 - Become temporarily unavailable.
 - Be offered only in selected markets.

Displaying a product on the Website does not guarantee that it will always be available for purchase.

7.3 Product Improvements

TELLS WEAR continuously reviews and improves its products.

Accordingly, we reserve the right to:

- Modify product specifications.
- Update materials.
- Improve manufacturing methods.
- Improve product construction.
- Change packaging.
- Update branding elements.
- Introduce improved versions.
- Replace discontinued products with comparable alternatives where appropriate.

Such improvements are intended to maintain or enhance product quality and customer experience.

7.4 Product Images

We make reasonable efforts to display products as accurately as possible.

However, actual products may vary slightly from images displayed on the Website due to factors including:

- Lighting conditions.
- Photography.
- Screen settings.
- Device displays.
- Color calibration.
- Manufacturing variations.
- Material characteristics.
- Natural fabric differences.

Product images are provided for illustrative purposes and should not be interpreted as guaranteeing exact visual appearance.

7.5 Product Specifications

Product descriptions may include information relating to:

- Size.
- Color.
- Material.
- Fabric composition.
- Product dimensions.
- Care instructions.

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- Features.
 - Compatibility.
 - Country of manufacture where applicable.
 - Other relevant product information.

Although we strive for accuracy, product specifications may occasionally contain minor errors, omissions, or updates.

7.6 Custom and Made-to-Order Products

Certain products offered by **TELLS WEAR** may be manufactured, customized, or prepared only after an order has been placed.

Processing times for these products may differ from products that are immediately available.

Customized or made-to-order products may also be subject to different production schedules, return eligibility, or operational requirements as described elsewhere on our Website.

7.7 Product Quality

TELLS WEAR is committed to maintaining high standards of quality throughout the design, production, and fulfillment process.

We work with carefully selected production and fulfillment partners and continuously review product quality to help ensure consistency across our collections.

Minor variations that naturally occur during manufacturing, printing, embroidery, fabric production, or finishing do not necessarily constitute product defects.

7.8 Availability by Region

Certain products, services, promotions, pricing, or purchasing options may not be available in every country or region.

Availability may depend on factors including:

- Local laws.
- Shipping restrictions.
- Product availability.
- Production capacity.
- Operational limitations.
- Commercial considerations.
- Regulatory requirements.

TELLS WEAR reserves the right to limit the availability of products or services in particular jurisdictions where appropriate.

7.9 Future Products and Services

As our business continues to grow, **TELLS WEAR** may introduce:

- New collections.
- New product categories.
- Premium product lines.
- Limited releases.

- Exclusive collaborations.
- Membership services.
- Subscription services.
- Digital experiences.
- Additional customer services.
- Other offerings not currently available.

The introduction of future products or services does not require amendment of these Terms unless required by applicable law.

7.10 Right to Modify or Discontinue

TELLS WEAR reserves the right, at any time and without prior notice where permitted by applicable law, to:

- Introduce new products.
- Modify existing products.
- Replace products.
- Suspend products.
- Discontinue products.
- Limit purchase quantities.
- Restrict product availability.
- Remove products from sale.

Such decisions may be made for operational, commercial, legal, manufacturing, inventory, or quality-related reasons.

7.11 No Guarantee of Continuous Availability

While we strive to maintain a broad and consistent product selection, **TELLS WEAR** does not guarantee that any particular product, collection, color, size, style, or service will remain available at any specific time.

Temporary or permanent changes to our product offerings are part of the normal operation and ongoing development of our business.

7.12 Our Commitment

At **TELLS WEAR**, every product is developed with the goal of delivering quality, functionality, and a meaningful customer experience.

We remain committed to continuously improving our collections, expanding our offerings, and maintaining high standards throughout the design, production, fulfillment, and customer service process.

As our brand evolves, we will continue to introduce products and services that reflect the values, craftsmanship, and long-term vision of **TELLS WEAR**, while maintaining transparency and fairness in our relationship with customers worldwide.

8. Product Descriptions

TELLS WEAR strives to provide product descriptions that are clear, accurate, informative, and helpful in allowing customers to make informed purchasing decisions.

We make reasonable efforts to ensure that all information presented on our Website accurately reflects the products offered for sale. However, product information may occasionally contain inaccuracies, omissions, typographical errors, or information that requires updating.

Product descriptions are provided for informational purposes and should be considered together with product images, size information, care instructions, and any additional details displayed on the applicable product page.

8.1 Accuracy of Product Information

We make reasonable efforts to ensure that product information is accurate at the time it is published.

Product information may include:

- Product names.
- Product descriptions.
- Materials.
- Fabric composition.
- Sizes.
- Colors.
- Product dimensions.
- Features.
- Care instructions.
- Country of origin where applicable.
- Packaging information.
- Other product specifications.

Despite these efforts, occasional inaccuracies or updates may occur.

8.2 Product Images

We strive to present product images that accurately represent the products available for purchase.

However, actual products may differ slightly from the images displayed on the Website due to factors including:

- Studio lighting.
- Photography techniques.
- Screen brightness.
- Display calibration.
- Device settings.
- Fabric texture.
- Material characteristics.
- Printing methods.
- Embroidery variations.
- Manufacturing tolerances.

Images are provided to illustrate the general appearance of the product and should not be interpreted as guaranteeing an exact visual match.

8.3 Colors

We make every reasonable effort to display product colors as accurately as possible.

However, because colors may appear differently depending on your:

- Device.
- Screen settings.

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- Operating system.
 - Browser.
 - Display technology.
 - Lighting conditions.

We cannot guarantee that the colors displayed on your screen will exactly match the physical product you receive.

8.4 Sizes and Measurements

Product sizes and measurements are provided to assist customers in selecting the most appropriate product.

Unless otherwise stated, measurements should be regarded as approximate.

Minor variations may occur due to:

- Manufacturing processes.
- Fabric characteristics.
- Product finishing.
- Measurement methods.
- Material flexibility.
- Production tolerances.

Customers are encouraged to review the applicable Size Guide before placing an order.

8.5 Materials and Fabrics

Information regarding materials, fabrics, finishes, and product construction is provided to help customers better understand the characteristics of each product.

Natural materials and certain manufacturing processes may result in slight variations in:

- Texture.
- Weight.
- Color tone.
- Fabric feel.
- Appearance.
- Finish.

Such variations are generally considered normal and are not necessarily manufacturing defects.

8.6 Product Features

Product descriptions may highlight particular features, functions, or characteristics.

These descriptions are intended to provide general information regarding the product and should not be interpreted as a guarantee that every individual product will be completely identical in every non-essential characteristic.

Minor production improvements or manufacturing refinements may occur without materially affecting the overall quality or intended use of the product.

8.7 Product Updates

To improve quality, performance, sustainability, functionality, or customer experience, **TELLS WEAR** reserves the right to update product specifications without prior notice.

Such updates may include changes to:

- Materials.
- Construction.
- Manufacturing methods.
- Packaging.
- Labels.
- Care instructions.
- Product features.
- Design details that do not materially affect the intended use of the product.

Where a material change significantly affects the product purchased, applicable consumer rights under relevant law will continue to apply.

8.8 Typographical Errors

Despite our efforts, product pages may occasionally contain typographical errors, inaccuracies, or omissions relating to descriptions, specifications, pricing, availability, or other information.

Where such an error is identified, **TELLS WEAR** reserves the right to correct the information at any time.

Where required by applicable law, customers will be given the opportunity to review or cancel an affected order before it is completed.

8.9 Customer Responsibility

Customers are encouraged to carefully review all available product information before placing an order.

This includes reviewing:

- Product descriptions.
- Product images.
- Size information.
- Care instructions.
- Product specifications.
- Available color options.
- Shipping information.
- Return eligibility where applicable.

If you require clarification regarding any product before purchasing, we encourage you to contact **TELLS WEAR** Customer Support.

8.10 Continuous Improvement

As part of our commitment to quality, **TELLS WEAR** continuously reviews and improves product information presented on our Website.

Product descriptions may be updated from time to time to improve clarity, accuracy, consistency, or completeness as additional information becomes available.

These improvements are intended to enhance the customer experience and do not necessarily indicate that the underlying product has changed.

8.11 Our Commitment

TELLS WEAR is committed to presenting products honestly, accurately, and transparently.

While we strive to ensure that every product description reflects the products we offer as accurately as possible, minor variations, production improvements, and occasional updates are a natural part of operating a global apparel business.

Our objective is to provide customers with clear and reliable product information that supports confident purchasing decisions while maintaining the flexibility necessary to continuously improve our products, materials, and manufacturing processes.

9. Product Availability

All products offered by **TELLS WEAR** are subject to availability at the time an order is placed.

Although we make reasonable efforts to keep our Website accurate and up to date, the availability of products, sizes, colors, collections, and services may change without prior notice due to operational, manufacturing, inventory, or commercial considerations.

The display of a product on the **TELLS WEAR** Website does not guarantee that the product will remain available for purchase at all times.

9.1 Availability of Products

Product availability may change at any time.

A product that is available at one moment may later become:

- Temporarily unavailable.
- Out of stock.
- Discontinued.
- Replaced.
- Updated.
- Restricted to selected markets.
- Removed from sale.

Availability may vary between countries, regions, fulfillment locations, and production partners.

9.2 Made-to-Order Products

Many products offered by **TELLS WEAR** may be manufactured only after an order has been successfully placed.

Because production begins after purchase, availability depends not only on inventory but also on factors including:

- Production capacity.
- Material availability.
- Manufacturing schedules.
- Operational workload.
- Quality control requirements.
- Fulfillment capabilities.

Estimated production and fulfillment times are provided for convenience and should not be interpreted as guaranteed completion dates unless otherwise required by applicable law.

9.3 Inventory Variations

Where products are stocked before sale, inventory levels may change rapidly.

Products may become unavailable due to:

- Customer purchases.
- Inventory adjustments.
- Quality inspections.
- Production delays.
- Manufacturing issues.
- Supplier limitations.
- Shipping disruptions.
- Operational requirements.

Although we strive to maintain accurate inventory information, occasional discrepancies may occur.

9.4 Availability by Size and Color

Availability may differ depending on:

- Product size.
- Product color.
- Material selection.
- Product variation.
- Country of delivery.
- Production facility.
- Seasonal demand.

The availability of one variation does not guarantee the availability of all other variations.

9.5 Regional Availability

Certain products or collections may only be available in specific countries or regions.

Availability may depend on:

- Shipping capabilities.
- Local regulations.
- Import restrictions.
- Production locations.
- Market demand.
- Commercial strategy.
- Operational limitations.

TELLS WEAR reserves the right to determine where products are offered.

9.6 Limited Collections

From time to time, **TELLS WEAR** may release:

- Limited edition collections.
- Seasonal products.



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- Exclusive collaborations.
 - Promotional products.
 - Special releases.
 - Limited production items.

Such products may be available only while supplies last or for a limited period of time.

Once discontinued, these products may not be reproduced or made available again.

9.7 Right to Limit Quantities

To protect inventory availability and ensure fair access for customers, **TELLS WEAR** reserves the right to limit the quantity of products that may be purchased in a single order, by a single customer, or through multiple related orders.

Purchase limitations may be applied where reasonably necessary to:

- Prevent bulk purchasing.
- Reduce fraudulent activity.
- Protect limited inventory.
- Support promotional campaigns.
- Ensure fair distribution.
- Comply with operational requirements.

9.8 Unavailable Products After Order Placement

In rare circumstances, a product may become unavailable after an order has been placed but before production or fulfillment has begun.

If this occurs, **TELLS WEAR** may:

- Notify you of the situation.
- Offer an alternative product where appropriate.
- Offer an alternative variation.
- Delay fulfillment pending availability.
- Cancel the affected portion of the order.
- Issue an appropriate refund in accordance with our applicable policies.

We will make reasonable efforts to communicate any such situation as promptly as practicable.

9.9 Future Availability

The future availability of any product, collection, color, size, or service cannot be guaranteed.

TELLS WEAR reserves the right to introduce new products, discontinue existing products, modify collections, or adjust availability as part of the normal operation and continued development of our business.

Nothing displayed on the Website should be interpreted as a commitment that a particular product will remain available indefinitely.

9.10 Temporary Suspension of Sales

From time to time, sales of particular products may be temporarily suspended for reasons including:

- Product improvements.

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- Manufacturing updates.
 - Quality reviews.
 - Inventory reconciliation.
 - Regulatory compliance.
 - Technical issues.
 - Website maintenance.
 - Operational requirements.

Temporary suspension does not necessarily indicate permanent discontinuation.

9.11 No Obligation to Continue Offering Products

TELLS WEAR reserves the right, at its sole discretion and to the extent permitted by applicable law, to discontinue, replace, redesign, rename, or remove any product, collection, service, or feature without creating an obligation to continue offering that product in the future.

9.12 Our Commitment

TELLS WEAR is committed to maintaining a reliable, transparent, and customer-focused shopping experience.

We strive to provide accurate availability information, carefully manage production and inventory, and communicate promptly whenever unexpected availability issues arise.

As our collections continue to evolve, we remain committed to balancing product quality, operational efficiency, and customer satisfaction while maintaining the flexibility necessary to support the continued growth of **TELLS WEAR**.

10. Pricing

TELLS WEAR strives to display product prices accurately, transparently, and in a manner that helps customers make informed purchasing decisions.

All prices displayed on our Website are subject to change without prior notice unless otherwise required by applicable law.

The price applicable to your order will generally be the price displayed at the time your order is successfully submitted, subject to verification, correction of errors, and order acceptance as described in these Terms.

10.1 Product Prices

Prices displayed on the **TELLS WEAR** Website apply only to purchases made directly through our official Website unless otherwise stated.

Product prices may vary depending on factors including:

- Product type.
- Product variation.
- Size.
- Color.
- Collection.
- Promotional offers.
- Geographic region.

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- Currency.
 - Applicable taxes.
 - Operational considerations.

Prices available through other retailers, marketplaces, or sales channels may differ.

10.2 Currency

Prices may be displayed in different currencies depending on:

- Your country or region.
- Website settings.
- Currency selection where available.
- Applicable business requirements.

If multiple currencies are available, the final amount charged may depend on the payment method used and the exchange rate applied by your payment provider or financial institution.

Currency conversion rates used by banks or payment providers are outside the control of **TELLS WEAR**.

10.3 Taxes and Government Charges

Unless otherwise stated, displayed prices may or may not include:

- Sales tax.
- Value Added Tax (VAT).
- Goods and Services Tax (GST).
- Local taxes.
- Import duties.
- Customs fees.
- Government charges.
- Other legally applicable fees.

The taxes and charges applied to an order depend on the destination country, applicable laws, and the information provided during checkout.

Any applicable taxes or fees will generally be presented before your purchase is completed where reasonably practicable.

10.4 Shipping Charges

Shipping charges are generally calculated separately from product prices unless a promotion or offer specifically states otherwise.

Shipping costs may vary depending on:

- Delivery destination.
- Shipping method.
- Package size.
- Package weight.
- Number of items.
- Production location.
- Promotional offers.
- Operational requirements.

Available shipping options and applicable charges will normally be displayed during checkout.

10.5 Promotional Pricing

From time to time, **TELLS WEAR** may offer:

- Promotional pricing.
- Seasonal discounts.
- Limited-time offers.
- Product bundles.
- Exclusive member offers.
- Launch promotions.
- Clearance pricing.
- Other promotional campaigns.

Unless otherwise stated:

- Promotions cannot be combined.
- Promotions have limited availability.
- Promotions may expire without notice.
- Promotions are subject to their own terms and conditions.

Promotional pricing does not create an obligation for **TELLS WEAR** to offer the same pricing in the future.

10.6 Pricing Errors

Despite our efforts, pricing errors may occasionally occur due to technical issues, human error, system failures, or other unforeseen circumstances.

If a product is displayed with an incorrect price, **TELLS WEAR** reserves the right, to the extent permitted by applicable law, to:

- Correct the pricing error.
- Cancel the affected order.
- Decline the order before acceptance.
- Contact the customer regarding the correct price.
- Offer the customer the opportunity to proceed with the corrected price.
- Issue a refund where payment has already been processed.

We will make reasonable efforts to resolve pricing errors fairly and transparently.

10.7 Price Changes

TELLS WEAR reserves the right to modify product prices at any time for reasons including:

- Changes in production costs.
- Material costs.
- Manufacturing expenses.
- Shipping costs.
- Currency fluctuations.
- Tax changes.
- Supplier pricing.
- Market conditions.
- Operational expenses.
- Business strategy.

Price changes apply prospectively and do not generally affect orders that have already been accepted, except where required to correct obvious pricing errors as permitted by applicable law.

10.8 Third-Party Charges

Your bank, payment provider, credit card issuer, or financial institution may apply additional charges including:

- Currency conversion fees.
- International transaction fees.
- Banking fees.
- Payment processing charges.
- Interest charges.
- Other financial service fees.

These charges are determined by the relevant financial institution and are outside the control of **TELLS WEAR**.

10.9 Regional Pricing

Product pricing may vary between countries or regions due to factors including:

- Local taxes.
- Currency differences.
- Shipping costs.
- Import duties.
- Operational expenses.
- Market conditions.
- Legal requirements.
- Distribution costs.

Customers are not entitled to pricing offered in another country or region unless that pricing is expressly made available through the applicable version of the **TELLS WEAR** Website.

10.10 Price Matching

Unless expressly stated in writing, **TELLS WEAR** does not guarantee:

- Price matching.
- Competitor price matching.
- Historical pricing.
- Future pricing.
- Promotional price adjustments after purchase.

Any price adjustment offered by **TELLS WEAR** is entirely at our discretion unless otherwise required by applicable law.

10.11 Final Price at Checkout

The final amount payable for an order will generally be presented during the checkout process before you submit your purchase.

Customers are responsible for carefully reviewing:

- Product prices.
- Applicable taxes.
- Shipping charges.
- Discounts.
- Promotional adjustments.
- Currency displayed.
- Total purchase amount.

Submitting an order indicates your acceptance of the final price presented at checkout, subject to these Terms and applicable law.

10.12 Our Commitment

TELLS WEAR is committed to maintaining fair, transparent, and accurate pricing practices.

We continually review our pricing to reflect changes in production, logistics, market conditions, and business operations while striving to provide customers with clear pricing information before every purchase.

Our objective is to ensure that customers can shop with confidence, knowing that pricing is presented honestly, reviewed regularly, and managed in accordance with applicable laws, responsible business practices, and our commitment to transparency.

II. Taxes & Duties

The total cost of your purchase may include taxes, duties, customs fees, import charges, or other government-imposed amounts depending on your country, region, shipping destination, applicable laws, and the nature of the products purchased.

Because tax regulations and customs requirements vary between jurisdictions, **TELLS WEAR** cannot guarantee that the same taxes or duties will apply to every order.

Customers are responsible for reviewing the final charges presented during checkout and for understanding any additional governmental charges that may apply within their jurisdiction.

11.1 Applicable Taxes

Depending on the destination of your order and applicable laws, your purchase may be subject to one or more forms of taxation, including:

- Sales Tax.
- Value Added Tax (VAT).
- Goods and Services Tax (GST).
- Consumption Tax.
- Digital Service Taxes where applicable.
- Other national, regional, or local taxes.

The taxes applied to your order are determined according to applicable legal requirements at the time of purchase.

11.2 Customs Duties

International shipments may be subject to customs duties imposed by the destination country.

Customs duties are determined by the customs authorities of the importing country and may vary based on factors including:

- Product classification.
- Country of destination.
- Declared customs value.
- Applicable trade regulations.
- Local customs policies.
- Product origin.

TELLS WEAR has no control over the assessment or amount of customs duties imposed by governmental authorities.

11.3 Import Fees

Depending on your location, imported products may also be subject to:

- Import processing fees.
- Customs clearance charges.
- Brokerage fees.
- Administrative fees.
- Government inspection fees.
- Border processing charges.
- Other legally imposed import-related costs.

These charges are established by the relevant authorities or service providers and are outside the control of **TELLS WEAR**.

11.4 Customer Responsibility

Unless expressly stated otherwise during checkout or required by applicable law, customers are responsible for:

- Paying applicable import duties.
- Paying customs fees.
- Paying import taxes.
- Paying government-imposed charges.
- Providing any documentation required by customs authorities.
- Complying with local import regulations.

Failure to satisfy these obligations may delay, prevent, or affect delivery of your order.

11.5 Customs Delays

International shipments may occasionally be delayed due to customs processing.

Examples include:

- Customs inspections.
- Documentation reviews.
- Import verification.
- Payment of duties.
- Regulatory clearance.
- Government processing delays.

TELLS WEAR is not responsible for delays resulting from customs procedures or governmental processing beyond our reasonable control.

11.6 Refused Shipments

If a shipment is refused by the recipient or cannot be delivered because:

- Required duties remain unpaid.
- Customs documentation cannot be completed.
- Import restrictions apply.
- Delivery is refused.
- Government authorities deny importation.

The shipment may be returned, abandoned, destroyed, or otherwise handled in accordance with the policies of the applicable shipping carrier, customs authority, or destination country.

Any refunds, where applicable, will be handled in accordance with our Return & Exchange Policy and may be reduced by shipping costs, customs charges, return expenses, or other non-refundable amounts incurred during the shipment.

11.7 Changes in Tax Laws

Tax rates, customs regulations, and import requirements may change without notice.

Accordingly, **TELLS WEAR** reserves the right to adjust the taxes or legally required charges applied to future purchases whenever necessary to comply with applicable laws and governmental requirements.

Such changes apply prospectively and do not generally affect orders that have already been accepted unless required by law.

11.8 Tax Documentation

Where required by applicable law, **TELLS WEAR** may provide documentation relating to your purchase, including:

- Order confirmations.
- Purchase receipts.
- Tax invoices where applicable.
- Payment confirmations.
- Shipping documentation.

The availability and format of such documentation may vary depending on your country, applicable laws, and the nature of the transaction.

11.9 Regional Differences

Tax treatment may differ depending on:

- Country of destination.
- State, province, or territory.
- Local regulations.
- Product category.
- Shipping method.
- Applicable tax exemptions.
- Government policy changes.

Customers are responsible for complying with the laws applicable within their own jurisdiction.

11.10 Our Commitment

TELLS WEAR is committed to conducting its business in compliance with applicable tax and customs laws in the jurisdictions in which it operates.

We strive to present pricing and applicable charges as transparently as reasonably possible during the purchasing process while recognizing that certain taxes, duties, and governmental fees may be determined by authorities or third parties outside our control.

As our global operations continue to expand, we will regularly review our tax and customs practices to support legal compliance, transparency, and a reliable purchasing experience for customers around the world.

12. Orders

Placing an order through the **TELLS WEAR** Website constitutes an offer by you to purchase the selected products in accordance with these Terms & Conditions.

All orders are subject to review, verification, acceptance, production availability, payment authorization, and compliance with applicable laws and operational requirements.

Submitting an order does not automatically create a binding obligation for **TELLS WEAR** to accept or fulfill that order.

12.1 Placing an Order

To place an order, you must provide accurate and complete information throughout the checkout process.

This may include:

- Customer name.
- Shipping information.
- Billing information.
- Contact information.
- Selected products.
- Product variations.
- Delivery preferences.
- Payment information.
- Other information reasonably required to complete your purchase.

You are responsible for reviewing your order carefully before submitting it.

12.2 Order Confirmation

After an order has been successfully submitted, **TELLS WEAR** will normally send an order confirmation acknowledging that your order has been received.

An order confirmation does not constitute acceptance of your order.

It simply confirms that we have received your purchase request and that the order has entered our review and processing procedures.

12.3 Order Review

Before accepting an order, **TELLS WEAR** may perform reasonable verification procedures.

These may include reviewing:

- Product availability.
- Payment authorization.
- Shipping information.
- Billing information.
- Fraud prevention indicators.
- Order accuracy.
- Compliance requirements.
- Production capacity.
- Operational considerations.

Orders may remain pending while these reviews are completed.

12.4 Acceptance of Orders

A legally binding purchase agreement is generally formed only after **TELLS WEAR** accepts your order.

Acceptance may occur when we:

- Confirm that payment has been successfully authorized.
- Begin production where applicable.
- Prepare the order for fulfillment.
- Dispatch the order.
- Provide another clear indication that the order has been accepted.

Until acceptance occurs, **TELLS WEAR** reserves the right to decline or cancel an order in accordance with these Terms and applicable law.

12.5 Right to Refuse Orders

To the extent permitted by applicable law, **TELLS WEAR** reserves the right to refuse or decline any order for legitimate reasons, including:

- Product unavailability.
- Pricing errors.
- Payment authorization failure.
- Suspected fraud.
- Inaccurate customer information.
- Duplicate orders.
- Technical errors.
- Regulatory restrictions.
- Shipping limitations.
- Violations of these Terms.
- Operational limitations.
- Circumstances that may expose **TELLS WEAR** to unreasonable legal or commercial risk.

Where appropriate, customers will be notified if an order cannot be accepted.

12.6 Order Changes

Once an order has been submitted, changes may not always be possible.

Depending on the stage of production or fulfillment, we may be unable to modify:

- Products.
- Sizes.
- Colors.
- Quantities.
- Shipping addresses.
- Delivery methods.
- Personalization requests.
- Other order details.

If modifications are still operationally possible, **TELLS WEAR** may, at its sole discretion, assist with reasonable change requests.

12.7 Order Cancellation

Order cancellation requests are subject to our operational processes.

Cancellation may not be possible once:

- Production has begun.
- Products have been customized.
- Fulfillment has started.
- Shipping labels have been created.
- Orders have been dispatched.
- Other irreversible processing activities have commenced.

Any cancellation rights available under applicable consumer protection laws remain unaffected.

12.8 Multiple Orders

For operational, security, or fraud prevention purposes, **TELLS WEAR** may review multiple orders placed by the same customer or relating to the same delivery address.

Where reasonably necessary, we may:

- Combine shipments.
- Contact the customer for verification.
- Delay processing.
- Cancel duplicate orders.
- Apply purchase limitations.
- Conduct additional fraud prevention reviews.

These measures help protect both customers and our business.

12.9 Order Status

Customers may be able to monitor the status of their orders through available Website features or communications provided by **TELLS WEAR**.

Order status updates may include:

- Order received.
- Payment confirmed.
- Order under review.
- In production.
- Preparing for shipment.
- Shipped.
- Delivered.
- Cancelled.
- Returned.
- Refunded where applicable.

Status updates are provided for informational purposes and may occasionally be delayed due to operational or technical circumstances.

12.10 Customer Responsibility

Before completing an order, customers are responsible for ensuring that:



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- Product selections are correct.
 - Sizes have been carefully reviewed.
 - Colors have been confirmed.
 - Quantities are accurate.
 - Shipping information is correct.
 - Billing information is accurate.
 - Payment details are valid.
 - Contact information is current.

Errors submitted during checkout may affect our ability to fulfill the order correctly.

12.11 Operational Delays

Although **TELLS WEAR** strives to process all orders efficiently, processing times may occasionally be affected by:

- High order volumes.
- Production capacity.
- Material availability.
- Quality inspections.
- Shipping delays.
- Technical issues.
- Payment verification.
- Fraud prevention reviews.
- Regulatory requirements.
- Events beyond our reasonable control.

Where reasonably practicable, we will communicate significant delays to affected customers.

12.12 Our Commitment

TELLS WEAR is committed to processing every order with accuracy, fairness, and transparency.

From the moment an order is submitted until it is successfully delivered, we strive to maintain reliable operational procedures, clear communication, and high standards of customer service.

Our objective is to ensure that every order is handled responsibly while balancing customer expectations, operational efficiency, product quality, and compliance with applicable laws and these Terms & Conditions.

13. Order Acceptance

Submitting an order through the **TELLS WEAR** Website does not automatically mean that your order has been accepted.

All orders are subject to review, verification, payment authorization, product availability, operational capacity, fraud prevention procedures, and compliance with these Terms & Conditions.

A purchase agreement between you and **TELLS WEAR** is formed only after we expressly or implicitly accept your order in accordance with this section.

13.1 Receipt of Your Order

After you submit an order, **TELLS WEAR** will generally send an acknowledgment confirming that your order request has been received.

This acknowledgment is provided solely for informational purposes and does not constitute acceptance of your order.

Receipt of an order simply confirms that your purchase request has entered our processing system.

13.2 Review Before Acceptance

Before accepting an order, **TELLS WEAR** may review information relating to:

- Product availability.
- Payment authorization.
- Billing information.
- Shipping information.
- Customer account information.
- Fraud prevention indicators.
- Production capacity.
- Shipping restrictions.
- Regulatory requirements.
- Operational considerations.

Additional verification may be requested where reasonably necessary.

13.3 When an Order Is Accepted

An order is generally considered accepted only after **TELLS WEAR** has completed the necessary review procedures and has taken one or more actions indicating acceptance.

Acceptance may occur when we:

- Successfully authorize payment.
- Begin manufacturing or production where applicable.
- Begin fulfillment.
- Prepare the order for shipment.
- Dispatch the order.
- Send an express confirmation indicating acceptance.

The specific point of acceptance may vary depending on the nature of the product, payment method, production process, and operational requirements.

13.4 Right to Decline Orders

To the fullest extent permitted by applicable law, **TELLS WEAR** reserves the right to decline any order before acceptance for legitimate reasons including:

- Product unavailability.
- Pricing errors.
- Technical errors.
- Payment authorization failure.
- Suspected fraud.
- Duplicate orders.
- Inaccurate customer information.
- Import or export restrictions.
- Shipping limitations.
- Operational limitations.
- Violations of these Terms.
- Legal or regulatory requirements.

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- Circumstances that may expose **TELLS WEAR** to unreasonable financial, legal, or operational risk.

Where reasonably practicable, affected customers will be informed if an order cannot be accepted.

13.5 Partial Acceptance

In certain circumstances, only part of an order may be accepted.

Examples include situations where:

- Certain products become unavailable.
- Inventory discrepancies occur.
- Production limitations affect only part of the order.
- Shipping restrictions apply to specific products.
- Regulatory limitations affect selected items.

Where appropriate, **TELLS WEAR** may fulfill the accepted portion of the order while cancelling or refunding the unavailable portion.

13.6 Verification Requests

Before accepting an order, **TELLS WEAR** may request additional information where reasonably necessary.

Examples include:

- Identity verification.
- Payment verification.
- Billing confirmation.
- Shipping address confirmation.
- Fraud prevention documentation.
- Additional customer information.

Failure to provide requested information within a reasonable period may result in the order not being accepted.

13.7 Acceptance Does Not Guarantee Future Availability

Acceptance of one order does not guarantee that:

- Future orders will be accepted.
- Future products will remain available.
- Promotional pricing will continue.
- Purchase quantities will remain unrestricted.
- The same purchasing conditions will always apply.

Each order is evaluated independently based on the circumstances existing at the time it is placed.

13.8 Order Processing After Acceptance

Once an order has been accepted, **TELLS WEAR** will make reasonable efforts to process it efficiently through the appropriate production, fulfillment, quality control, packaging, and shipping procedures.

Processing times may vary depending on:

- Product type.
- Production requirements.

- Order volume.
- Shipping destination.
- Operational capacity.
- Quality inspections.
- Circumstances beyond our reasonable control.

Estimated processing times are provided for convenience and should not be interpreted as guaranteed delivery commitments unless otherwise required by applicable law.

13.9 Customer Notification

Where reasonably practicable, **TELLS WEAR** will communicate important updates relating to your order, including:

- Order acknowledgment.
- Additional verification requests.
- Acceptance confirmation where applicable.
- Processing updates.
- Shipping confirmation.
- Significant delays.
- Cancellation notices.
- Refund notifications where applicable.

Notifications may be provided through email, your customer account, or other appropriate communication channels.

13.10 Legal Compliance

Nothing in this section limits any mandatory consumer rights provided under applicable law.

Where local consumer protection legislation requires different procedures regarding order acceptance or contract formation, **TELLS WEAR** will comply with those legal requirements to the extent applicable.

13.11 Our Commitment

TELLS WEAR is committed to reviewing every order fairly, consistently, and responsibly.

Our order acceptance procedures are designed to protect customers, maintain the integrity of our operations, prevent fraud, ensure product quality, and support a reliable purchasing experience.

By carefully reviewing orders before acceptance, we seek to balance customer expectations with operational accuracy, legal compliance, and our commitment to delivering products and services that meet the standards of **TELLS WEAR**.

14. Order Cancellation

TELLS WEAR understands that circumstances may occasionally require an order to be cancelled.

This section explains when cancellation may be requested by customers, when **TELLS WEAR** may cancel an order, and the consequences of cancellation.

Because many of our products may be manufactured or prepared specifically after an order is placed, cancellation requests are subject to operational limitations and the stage of production or fulfillment at the time the request is received.

14.1 Customer Cancellation Requests

Customers may request cancellation of an order after it has been submitted.

However, submitting a cancellation request does not guarantee that the order can be cancelled.

Whether cancellation is possible depends on factors including:

- The stage of order processing.
- Production status.
- Fulfillment status.
- Shipping preparation.
- Carrier collection.
- Product type.
- Personalization or customization.
- Operational requirements.

Each request is reviewed individually.

14.2 Cancellation Before Production

Where an order has not yet entered production or fulfillment, **TELLS WEAR** may, at its discretion, approve a cancellation request.

If cancellation is approved before production begins, any payment received may be refunded in accordance with our applicable refund procedures and payment provider requirements.

Processing times for refunds may vary depending on the payment method used.

14.3 Cancellation After Production Has Begun

Once production has started, cancellation may no longer be possible.

This is particularly applicable to products that are:

- Made-to-order.
- Printed after purchase.
- Embroidered after purchase.
- Customized.
- Personalized.
- Manufactured specifically for an individual order.

Because production resources, materials, and manufacturing time may already have been committed, **TELLS WEAR** reserves the right to decline cancellation requests after production has commenced.

14.4 Cancellation After Shipment

Once an order has been shipped or transferred to a shipping carrier, it generally cannot be cancelled.

After shipment, any available remedies will be governed by the applicable Return & Exchange Policy and any mandatory consumer rights provided under applicable law.

14.5 Partial Cancellations

Where operationally possible, **TELLS WEAR** may permit cancellation of only part of an order.

Examples include:

- Individual products.
- Product quantities.
- Product variations.
- Items that have not yet entered production.

The availability of partial cancellations depends entirely on the production and fulfillment status of each item within the order.

14.6 Cancellation by TELLs WEAR

To the fullest extent permitted by applicable law, **TELLS WEAR** reserves the right to cancel an order before shipment for legitimate reasons including:

- Product unavailability.
- Manufacturing limitations.
- Payment authorization failure.
- Pricing errors.
- Technical errors.
- Fraud prevention.
- Security concerns.
- Duplicate orders.
- Inaccurate customer information.
- Shipping restrictions.
- Regulatory requirements.
- Force Majeure events.
- Violations of these Terms.

Where appropriate, affected customers will be notified and any eligible refunds will be processed in accordance with applicable law.

14.7 Failure to Respond

If **TELLS WEAR** requests additional information necessary to process an order and the requested information is not provided within a reasonable period, we may cancel the affected order.

Examples include requests relating to:

- Shipping address verification.
- Billing verification.
- Identity verification.
- Payment confirmation.
- Product clarification.
- Regulatory requirements.

Cancellation in these circumstances helps prevent unnecessary production delays and protects both the customer and **TELLS WEAR**.

14.8 Refunds Following Cancellation

Where a cancellation results in a refund, the refund amount will depend on:

- The stage of order processing.
- Production status.
- Fulfillment activities already completed.

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- Applicable laws.
 - Payment processing status.
 - Our Return & Exchange Policy.

Refunds will generally be issued using the original payment method unless otherwise required by applicable law or agreed with the customer.

Refund processing times may vary depending on the payment provider or financial institution.

14.9 Abuse of Cancellation Rights

To protect the integrity of our business, **TELLS WEAR** reserves the right to investigate patterns of excessive, abusive, fraudulent, or bad-faith cancellation requests.

Where reasonably necessary, we may:

- Restrict future purchases.
- Require additional verification.
- Limit payment methods.
- Decline future orders.
- Suspend customer accounts.
- Take other reasonable protective measures permitted by applicable law.

These measures are intended solely to protect our operations and other customers.

14.10 No Automatic Right to Cancel

Except where mandatory consumer protection laws provide otherwise, placing an order does not automatically create an unrestricted right to cancel after production or fulfillment has begun.

Customers are encouraged to carefully review:

- Products.
- Sizes.
- Colors.
- Quantities.
- Shipping information.
- Billing information.

before submitting an order.

14.11 Consumer Rights

Nothing in this section limits or excludes any mandatory cancellation rights or cooling-off rights provided under applicable consumer protection laws.

Where such rights apply, **TELLS WEAR** will honor them in accordance with the legal requirements of the relevant jurisdiction.

14.12 Our Commitment

TELLS WEAR seeks to balance operational efficiency with fairness and transparency when handling cancellation requests.

We understand that circumstances can change after an order is placed, and we will make reasonable efforts to accommodate cancellation requests whenever operationally possible.

At the same time, because many of our products are produced specifically for each customer, certain orders may become irreversible once production or fulfillment has begun.

Our cancellation procedures are designed to protect product quality, reduce unnecessary waste, support responsible manufacturing practices, and ensure a fair experience for both our customers and **TELLS WEAR**.

15. Payment Terms

By placing an order through the **TELLS WEAR** Website, you agree to pay the full amount applicable to your purchase, including the product price, applicable taxes, shipping charges, duties, fees, or any other amounts presented during checkout.

All payments are subject to authorization, verification, fraud prevention procedures, and acceptance by the applicable payment provider before an order can proceed to production or fulfillment.

Completion of the checkout process does not guarantee that payment has been successfully authorized or accepted.

15.1 Accepted Payment Methods

TELLS WEAR may accept a variety of payment methods depending on your country, region, and the payment options available at the time of purchase.

Available payment methods may include:

- Credit cards.
- Debit cards.
- Digital wallets.
- Express checkout services.
- Alternative payment methods.
- Gift cards where available.
- Store credit where available.
- Other payment methods introduced in the future.

The payment methods available during checkout may vary depending on operational, technical, or regional requirements.

15.2 Payment Authorization

Before an order can be accepted, your payment may be subject to authorization by the applicable payment provider or financial institution.

Authorization procedures help confirm that:

- The payment method is valid.
- Sufficient funds or credit are available.
- Security checks have been completed.
- The transaction complies with applicable financial requirements.

Authorization does not necessarily mean that payment has been permanently captured or that the order has been accepted.

15.3 Payment Verification

To protect customers and maintain the security of our Website, **TELLS WEAR** may perform additional payment verification where reasonably necessary.

Verification procedures may include:

- Billing address verification.
- Identity verification.
- Payment confirmation.
- Fraud prevention reviews.
- Security screening.
- Transaction monitoring.
- Other reasonable verification procedures.

Orders may remain pending while verification is completed.

15.4 Failed Payments

If payment cannot be successfully authorized or processed, **TELLS WEAR** may:

- Decline the transaction.
- Request an alternative payment method.
- Delay order processing.
- Cancel the order.
- Request additional verification.

Common reasons for failed payments may include:

- Insufficient funds.
- Incorrect payment information.
- Expired payment methods.
- Security restrictions.
- Fraud prevention measures.
- Banking limitations.
- Technical issues.

Customers are responsible for resolving payment issues with their financial institution where applicable.

15.5 Currency and Exchange Rates

Payments may be processed in the currency displayed during checkout or in another supported currency depending on operational requirements.

Where currency conversion occurs, exchange rates and related fees may be determined by:

- Your bank.
- Credit card issuer.
- Payment provider.
- Financial institution.

TELLS WEAR does not control currency conversion rates or fees applied by third parties.

15.6 Payment Security

TELLS WEAR is committed to protecting payment information through appropriate security measures.

Payment transactions are processed using secure technologies designed to help protect financial information during transmission.

For your security, **TELLS WEAR** does not intentionally store complete payment card details except where necessary and legally permitted.

Sensitive payment information is generally processed by authorized payment service providers operating under their own security standards and regulatory obligations.

15.7 Payment Processing

Once payment has been successfully authorized and any required verification procedures have been completed, your order may proceed to:

- Order acceptance.
- Production.
- Fulfillment.
- Packaging.
- Shipping.

The timing of payment capture may vary depending on the payment method, product type, production process, and operational requirements.

15.8 Pricing Errors and Payment Adjustments

If a pricing error is identified before an order is accepted, **TELLS WEAR** reserves the right to:

- Correct the pricing.
- Decline the order.
- Cancel the order.
- Contact the customer regarding the corrected amount.
- Offer the opportunity to proceed at the correct price.

Where payment has already been processed for an order that cannot be fulfilled due to a pricing error, any applicable refund will be issued in accordance with these Terms and applicable law.

15.9 Chargebacks and Payment Disputes

If a payment is disputed through your bank, card issuer, or payment provider, **TELLS WEAR** reserves the right to investigate the matter and provide relevant transaction information where legally permitted.

Customers are encouraged to contact **TELLS WEAR** Customer Support before initiating a payment dispute so that we may have an opportunity to resolve the matter directly.

Nothing in this section limits your legal right to dispute unauthorized or fraudulent transactions through your financial institution where applicable.

15.10 Taxes, Duties, and Additional Charges

The total amount payable may include applicable:

- Taxes.
- Shipping charges.
- Customs duties.
- Import fees.

- Government charges.
- Other legally required costs.

These amounts, where applicable, will generally be presented during checkout or otherwise determined in accordance with our **Taxes & Duties** section and applicable law.

15.11 Payment Records

TELLS WEAR may maintain records relating to payment transactions where reasonably necessary for:

- Accounting.
- Financial reporting.
- Fraud prevention.
- Customer support.
- Regulatory compliance.
- Legal obligations.
- Audit purposes.
- Business operations.

Such records are retained in accordance with our Privacy Policy and applicable legal requirements.

15.12 Right to Refuse Transactions

To the fullest extent permitted by applicable law, **TELLS WEAR** reserves the right to refuse, suspend, or cancel a transaction where reasonably necessary to:

- Prevent fraud.
- Protect customer accounts.
- Comply with legal obligations.
- Respond to security concerns.
- Address payment authorization failures.
- Correct technical or pricing errors.
- Protect the legitimate interests of **TELLS WEAR**.

Where appropriate, affected customers will be notified of the reason for the refusal or cancellation to the extent permitted by applicable law.

15.13 Our Commitment

TELLS WEAR is committed to providing a secure, transparent, and reliable payment experience for every customer.

We continuously review our payment processes, security measures, and operational procedures to support safe transactions, protect customer information, and comply with applicable financial and consumer protection laws.

Our objective is to ensure that every payment is handled responsibly, efficiently, and fairly while maintaining the trust that customers place in **TELLS WEAR** throughout the purchasing process.

16. Shipping & Delivery

TELLS WEAR is committed to delivering every order safely, efficiently, and transparently.

Shipping and delivery services are provided through carefully selected fulfillment and logistics partners. While we strive to meet estimated delivery timeframes, all shipping and delivery dates are estimates only unless otherwise required by applicable law.

Delivery times may vary depending on the destination, production requirements, shipping method selected, customs processing, carrier operations, weather conditions, and other factors beyond our reasonable control.

16.1 Shipping Destinations

TELLS WEAR may offer shipping to selected countries and regions around the world.

Available shipping destinations may change from time to time based on:

- Operational capabilities.
- Shipping carrier availability.
- Local regulations.
- Import restrictions.
- Commercial considerations.
- Production capacity.
- Applicable laws.

We reserve the right to add, suspend, or discontinue shipping to any destination without prior notice where permitted by applicable law.

16.2 Production Before Shipment

Many **TELLS WEAR** products are manufactured or prepared specifically after an order has been placed.

Accordingly, orders may require a production period before shipment begins.

Production time varies depending on factors including:

- Product type.
- Manufacturing requirements.
- Personalization where applicable.
- Order volume.
- Material availability.
- Quality inspections.
- Operational capacity.

Production time is separate from shipping time.

16.3 Shipping Methods

Available shipping methods may vary depending on:

- Delivery destination.
- Carrier availability.
- Product type.
- Package size.
- Shipping regulations.
- Operational requirements.

Customers will generally be presented with the available shipping options during checkout where applicable.

TELLS WEAR reserves the right to use equivalent shipping services when reasonably necessary to complete delivery efficiently.

16.4 Estimated Delivery Times

Estimated delivery times are provided for informational purposes only.

Actual delivery may vary due to:

- Production schedules.
- Carrier operations.
- Customs clearance.
- Public holidays.
- Severe weather.
- Transportation disruptions.
- Regulatory inspections.
- Local delivery conditions.
- Events beyond our reasonable control.

Estimated delivery dates should not be interpreted as guaranteed delivery commitments unless expressly required by applicable law.

16.5 Shipping Charges

Shipping charges are calculated based on factors including:

- Destination.
- Shipping method.
- Package dimensions.
- Package weight.
- Number of items.
- Promotional offers.
- Operational requirements.

Applicable shipping charges will generally be displayed during checkout before your order is submitted.

16.6 Free Shipping Promotions

From time to time, **TELLS WEAR** may offer free shipping promotions.

Such promotions may be subject to conditions including:

- Minimum purchase amounts.
- Eligible countries.
- Eligible products.
- Promotional periods.
- Specific shipping methods.
- Other promotional requirements.

Unless otherwise stated, free shipping promotions may be modified or discontinued at any time.

16.7 Delivery Address

Customers are responsible for providing a complete and accurate delivery address.

This includes:

- Recipient name.
- Street address.
- Apartment or unit number where applicable.
- City.
- State or province.
- Postal or ZIP code.
- Country.
- Contact telephone number where required.

Incorrect or incomplete delivery information may result in delays, failed delivery attempts, additional shipping costs, or cancellation of the shipment.

16.8 Delivery Attempts

Delivery procedures may vary depending on the shipping carrier and destination.

Where a delivery cannot be completed on the first attempt, the carrier may:

- Attempt redelivery.
- Hold the shipment for collection.
- Contact the recipient.
- Return the shipment.
- Follow local carrier procedures.

Customers are responsible for cooperating with the delivery carrier where reasonably necessary.

16.9 Risk of Loss

Unless otherwise required by applicable law, the risk of loss or damage to products transfers to the customer upon successful delivery to the shipping address provided during checkout or otherwise in accordance with the applicable shipping carrier's delivery confirmation.

Where consumer protection laws provide otherwise, those mandatory legal rights shall prevail.

16.10 Delays Beyond Our Control

TELLS WEAR is not responsible for delays caused by circumstances beyond our reasonable control, including:

- Customs processing.
- Government inspections.
- Natural disasters.
- Severe weather.
- Transportation disruptions.
- Labor disputes.
- Carrier delays.
- Public emergencies.
- Regulatory actions.
- Force Majeure events.

Where reasonably practicable, we will communicate significant delays to affected customers.

16.11 International Shipments

International deliveries may be subject to:

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- Customs inspections.
 - Import regulations.
 - Duties.
 - Taxes.
 - Government fees.
 - Clearance procedures.
 - Local delivery requirements.

Customers are responsible for complying with applicable import requirements in the destination country unless otherwise stated during checkout.

Additional information regarding taxes and import charges is provided in the **Taxes & Duties** section of these Terms.

16.12 Tracking Information

Where shipment tracking is available, **TELLS WEAR** will generally provide tracking information after the order has been dispatched.

Tracking information is supplied by the applicable shipping carrier and may occasionally be delayed or temporarily unavailable due to carrier systems or operational circumstances.

16.13 Failed Deliveries

If an order cannot be delivered because of:

- Incorrect shipping information.
- Failure to collect the shipment.
- Refusal to accept delivery.
- Failure to pay required import charges.
- Carrier inability to complete delivery.
- Local restrictions.
- Other circumstances attributable to the recipient.

The shipment may be returned, abandoned, destroyed, or otherwise handled in accordance with the applicable carrier's policies and local regulations.

Any refunds, where applicable, will be processed in accordance with our Return & Exchange Policy and may be reduced by non-refundable shipping costs, return transportation charges, customs fees, or other expenses incurred.

16.14 Our Commitment

TELLS WEAR is committed to delivering every order with care, reliability, and transparency.

We continuously work with trusted production, fulfillment, and logistics partners to improve delivery performance, maintain accurate shipping information, and provide customers with a dependable shopping experience.

While certain aspects of shipping and international transportation remain outside our direct control, we remain committed to clear communication, responsible order handling, and ongoing improvements that support timely and secure delivery of **TELLS WEAR** products to customers around the world.

17. Returns & Exchanges

At **TELLS WEAR**, customer satisfaction is important to us. We strive to deliver products that meet our quality standards and accurately reflect the information presented on our Website.

Because many of our products are manufactured or prepared specifically after an order is placed, return and exchange eligibility may differ from that of traditional retail products.

This section establishes the general legal framework governing returns and exchanges. Additional operational procedures, eligibility requirements, and instructions are provided in our separate Return & Exchange Policy, which forms part of these Terms where applicable.

17.1 Return Eligibility

Returns may be accepted only where permitted under these Terms, our Return & Exchange Policy, and applicable consumer protection laws.

To be eligible for a return, products generally must:

- Be unused.
- Be unworn.
- Be unwashed.
- Be in their original condition.
- Include original tags where applicable.
- Include original packaging where reasonably possible.
- Be returned within the applicable return period.
- Satisfy any additional eligibility requirements described in our Return & Exchange Policy.

Meeting these conditions does not automatically guarantee that a return request will be approved.

17.2 Non-Returnable Products

Certain products may not be eligible for return or exchange.

Examples may include:

- Made-to-order products.
- Personalized products.
- Customized products.
- Final sale items.
- Gift cards where available.
- Digital products where available.
- Products specifically identified as non-returnable.
- Products excluded by applicable hygiene or health regulations.

Any mandatory consumer rights provided under applicable law remain unaffected.

17.3 Exchanges

Where operationally available, **TELLS WEAR** may offer exchanges for eligible products.

Exchange requests may depend on factors including:

- Product availability.

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- Size availability.
 - Color availability.
 - Inventory levels.
 - Production capacity.
 - Operational requirements.

If a requested replacement product is unavailable, we may offer an alternative solution in accordance with our applicable policies.

17.4 Return Authorization

Before returning any product, customers may be required to obtain authorization from **TELLS WEAR**.

Unauthorized returns may:

- Delay processing.
- Prevent accurate identification.
- Result in the return package being refused.
- Affect eligibility for a refund or exchange.

Customers should follow the return instructions provided by **TELLS WEAR** before shipping any product.

17.5 Condition of Returned Products

Returned products are subject to inspection upon receipt.

Products may be considered ineligible if they show evidence of:

- Wear.
- Washing.
- Damage caused after delivery.
- Alteration.
- Misuse.
- Missing components.
- Missing tags.
- Missing packaging where required.
- Other conditions inconsistent with normal return eligibility.

Inspection helps ensure fairness for all customers and maintain product quality standards.

17.6 Incorrect or Defective Products

If you receive a product that is:

- Damaged during production.
- Defective.
- Incorrect.
- Significantly different from the confirmed order.

Please contact **TELLS WEAR** as soon as reasonably possible after delivery.

We may request supporting information, including photographs or other documentation, to assist in evaluating the issue.

Where appropriate, **TELLS WEAR** may offer a replacement, repair, refund, or another suitable resolution consistent with applicable law and our Return & Exchange Policy.

17.7 Return Shipping

Responsibility for return shipping costs depends on:

- The reason for the return.
- The condition of the product.
- Applicable consumer protection laws.
- Promotional offers.
- The destination country.
- Our Return & Exchange Policy.

Customers should carefully review the applicable return instructions before returning any product.

17.8 Inspection and Processing

Once returned products are received, **TELLS WEAR** will review the return request and inspect the returned items.

Inspection may include verification of:

- Product identity.
- Product condition.
- Return eligibility.
- Original order details.
- Compliance with our Return & Exchange Policy.

Processing times may vary depending on operational requirements and return volumes.

17.9 Refunds Following Approved Returns

Where a return is approved, any applicable refund will generally be processed using the original payment method unless otherwise required by applicable law.

Refund timing may depend on:

- Payment provider processing.
- Financial institution procedures.
- Currency processing.
- Operational verification.
- Applicable legal requirements.

Original shipping charges, customs duties, taxes, or other fees may not always be refundable unless required by applicable law or expressly stated in our policies.

17.10 Abuse of the Return Process

To protect our customers and business operations, **TELLS WEAR** reserves the right to investigate patterns of excessive, fraudulent, abusive, or bad-faith return or exchange activity.

Where reasonably necessary, we may:

- Decline return requests.
- Restrict future returns.

- Require additional verification.
- Limit purchasing privileges.
- Suspend customer accounts.
- Take other reasonable protective measures permitted by applicable law.

These measures are intended solely to protect the integrity of our return process.

17.11 Consumer Rights

Nothing in this section limits or excludes any mandatory rights provided under applicable consumer protection laws.

Where local laws provide customers with greater rights regarding returns, exchanges, refunds, or cancellations, **TELLS WEAR** will honor those rights to the extent required by law.

17.12 Our Commitment

TELLS WEAR is committed to handling returns and exchanges fairly, consistently, and transparently.

Our return procedures are designed to balance customer satisfaction, product quality, responsible manufacturing, and operational efficiency while reducing unnecessary waste and supporting sustainable business practices.

Whenever a return or exchange request is received, we aim to review it carefully, communicate clearly throughout the process, and work toward a fair resolution in accordance with these Terms, our Return & Exchange Policy, and applicable laws.

18. Intellectual Property

All content made available through the **TELLS WEAR** Website, including but not limited to trademarks, logos, brand names, product names, designs, artwork, graphics, photographs, videos, illustrations, icons, text, typography, layouts, software, source code, databases, digital assets, and all other intellectual property displayed on or provided through the Website, is owned by or licensed to **TELLS WEAR** or its licensors and is protected by applicable intellectual property laws.

Nothing contained on the Website grants you any ownership interest or intellectual property rights unless expressly stated in writing by **TELLS WEAR**.

18.1 Ownership of Intellectual Property

All intellectual property rights relating to the **TELLS WEAR** brand and Website remain the exclusive property of **TELLS WEAR**, **ALFARAJ HOLDINGS LLC**, or the respective rights holders who have licensed their content to us.

These rights include, but are not limited to:

- Trademarks.
- Service marks.
- Trade names.
- Logos.
- Brand identity.
- Product designs.
- Graphic designs.
- Illustrations.
- Photography.

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- Videos.
 - Product packaging.
 - Website design.
 - User interface elements.
 - Source code.
 - Software.
 - Databases.
 - Written content.
 - Marketing materials.
 - Advertising materials.
 - Digital assets.
 - Original creative works.
 - Other proprietary materials.

18.2 Trademarks

The names **TELLS WEAR**, **TELLS**, our logos, slogans, product names, collection names, and any other identifying brand elements are trademarks, trade names, or other protected identifiers owned by **ALFARAJ HOLDINGS LLC** or used under lawful authorization.

You may not use, reproduce, register, imitate, modify, translate, distribute, display, or otherwise exploit any trademark belonging to **TELLS WEAR** without our prior written permission.

Nothing contained within the Website shall be interpreted as granting any license to use our trademarks.

18.3 Copyright

All original content appearing on the **TELLS WEAR** Website is protected by copyright and other applicable intellectual property laws.

This includes, but is not limited to:

- Product photography.
- Lifestyle photography.
- Videos.
- Graphic artwork.
- Written descriptions.
- Editorial content.
- Website copy.
- Icons.
- Illustrations.
- Visual layouts.
- User interface design.
- Original documentation.
- Digital downloads.
- Marketing content.

Unless expressly permitted by applicable law, no part of this content may be copied, reproduced, published, distributed, modified, displayed, transmitted, stored, or exploited without prior written authorization.

18.4 Limited License

Subject to these Terms, **TELLS WEAR** grants you a limited, non-exclusive, non-transferable, non-sublicensable, and revocable license to access and use the Website solely for your personal, lawful, and non-commercial use.

This limited license does not permit you to:

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- Copy Website content.
 - Download content except where expressly permitted.
 - Modify Website materials.
 - Republish content.
 - Sell Website content.
 - License Website content.
 - Reverse engineer Website functionality.
 - Create derivative works.
 - Use Website content for commercial purposes.
 - Remove copyright or trademark notices.

All rights not expressly granted remain reserved by **TELLS WEAR**.

18.5 Product Designs

Product designs offered by **TELLS WEAR** may include original creative works developed exclusively for our brand.

The purchase of a physical product does not transfer ownership of the intellectual property associated with that product.

Customers acquire ownership only of the purchased physical item and not of the underlying artwork, design rights, copyrights, trademarks, or other intellectual property embodied within the product.

18.6 User Restrictions

You agree not to:

- Copy Website content.
- Reproduce product designs.
- Manufacture copies of our products.
- Remove branding.
- Modify our creative works.
- Use our trademarks.
- Mirror our Website.
- Scrape Website content.
- Download content through automated means.
- Create derivative works.
- Sell reproductions.
- Use our intellectual property for commercial purposes without authorization.

Any unauthorized use may constitute a violation of applicable intellectual property laws.

18.7 Third-Party Intellectual Property

Certain content appearing on the Website may belong to third parties and is used under license, permission, or other lawful authority.

Such content remains the property of its respective owners and is protected by applicable intellectual property laws.

Nothing contained in these Terms grants any rights to use third-party intellectual property beyond the limited purposes for which it is displayed.

18.8 Reporting Intellectual Property Concerns

If you believe that content appearing on the **TELLS WEAR** Website infringes your intellectual property rights, you may contact us by providing:

- Your contact information.
- Identification of the intellectual property involved.
- Identification of the allegedly infringing material.
- A description of your claim.
- Supporting documentation where applicable.
- A statement confirming that the information provided is accurate and submitted in good faith.

We will review such reports and take appropriate action where required by applicable law.

18.9 Enforcement

TELLS WEAR actively protects its intellectual property rights.

Where reasonably necessary, we reserve the right to investigate unauthorized use of our intellectual property and to pursue any remedies available under applicable law.

Such remedies may include requests to remove infringing content, suspension of customer accounts, legal proceedings, claims for damages, injunctive relief, or any other lawful measures available to protect our intellectual property.

18.10 Reservation of Rights

Except for the limited rights expressly granted under these Terms, all intellectual property rights relating to the **TELLS WEAR** Website, products, services, branding, and content are expressly reserved.

No provision of these Terms shall be interpreted as granting any ownership interest, license, assignment, or transfer of intellectual property rights unless expressly provided in a separate written agreement signed by an authorized representative of **TELLS WEAR**.

18.11 Our Commitment

The creativity, identity, and originality of **TELLS WEAR** represent significant investments in design, craftsmanship, innovation, and brand development.

Protecting our intellectual property helps preserve the integrity of our brand, supports continued innovation, and ensures that customers receive authentic **TELLS WEAR** products and experiences.

We respectfully ask all visitors, customers, partners, and third parties to honor these intellectual property rights and to use our Website and content responsibly and in accordance with these Terms and applicable laws.

19. User Content

Certain features of the **TELLS WEAR** Website may allow customers or other users to submit, upload, publish, post, transmit, or otherwise provide content.

Such content may include reviews, ratings, comments, photographs, videos, messages, feedback, suggestions, testimonials, social media content, product images, or other materials submitted through or in connection with the Website.

By submitting User Content, you agree that such content is governed by these Terms & Conditions.

19.1 Ownership of User Content

You retain ownership of any intellectual property rights that you legally hold in the User Content you submit.

However, by submitting User Content to **TELLS WEAR**, you grant us the rights described in this section to use that content in connection with operating, promoting, improving, and protecting our business.

Nothing in this section transfers ownership of your intellectual property to **TELLS WEAR**.

19.2 License Granted to TELS WEAR

By submitting User Content, you grant **TELLS WEAR** a worldwide, non-exclusive, royalty-free, transferable, sublicensable, perpetual, and irrevocable license, to the extent permitted by applicable law, to:

- Use the content.
- Store the content.
- Display the content.
- Publish the content.
- Reproduce the content.
- Distribute the content.
- Translate the content.
- Adapt the content.
- Modify the content where reasonably necessary.
- Create derivative works.
- Promote the content.
- Incorporate the content into marketing materials.
- Display the content across our Website, applications, social media channels, advertisements, and other business communications.

This license is granted solely for purposes reasonably related to the operation, promotion, development, and protection of **TELLS WEAR**.

19.3 Your Representations

By submitting User Content, you represent and warrant that:

- You own the content or have the legal right to submit it.
- The content does not infringe the intellectual property rights of any third party.
- The content does not violate any applicable law.
- The content is accurate to the best of your knowledge.
- The content does not contain fraudulent or misleading information.
- You have obtained any necessary permissions from individuals appearing in the content where required by law.

19.4 Prohibited User Content

You agree not to submit User Content that:

- Is unlawful.
- Is fraudulent.
- Is misleading.
- Is defamatory.
- Is abusive.
- Is threatening.
- Is discriminatory.

- Is hateful.
- Is obscene.
- Is sexually explicit.
- Promotes violence.
- Promotes illegal activity.
- Infringes intellectual property rights.
- Violates privacy rights.
- Contains malicious software.
- Contains spam.
- Contains unauthorized advertising.
- Impersonates another person or organization.
- Violates these Terms or applicable law.

19.5 Reviews and Ratings

Where reviews or ratings are permitted, they should reflect your genuine experience with **TELLS WEAR** products or services.

You agree not to:

- Submit false reviews.
- Manipulate ratings.
- Offer or accept compensation for misleading reviews.
- Publish reviews on behalf of another person without authorization.
- Interfere with the integrity of our review system.

We reserve the right to review, moderate, or remove reviews that violate these Terms.

19.6 Social Media Content

If you voluntarily share content relating to **TELLS WEAR** through social media, tag our official accounts, use our official hashtags, or otherwise grant us permission to feature your content, we may display or republish that content across our marketing channels, Website, or other promotional materials in accordance with the license granted under these Terms.

Nothing obligates **TELLS WEAR** to publish or continue displaying any User Content.

19.7 Content Moderation

To maintain a safe and respectful environment, **TELLS WEAR** reserves the right, but not the obligation, to:

- Review User Content.
- Moderate User Content.
- Edit formatting where reasonably necessary.
- Remove User Content.
- Restrict publication.
- Disable access to User Content.
- Suspend related customer accounts where appropriate.
- Report unlawful content to relevant authorities where required.

Moderation decisions are made at our reasonable discretion and in accordance with applicable law.

19.8 No Obligation to Publish

Submission of User Content does not guarantee that **TELLS WEAR** will publish, display, respond to, or otherwise use that content.

We may decline to publish or may remove User Content for operational, legal, editorial, security, or business reasons without creating any obligation to explain every moderation decision, except where required by applicable law.

19.9 Removal Requests

If you believe that User Content published through the **TELLS WEAR** Website infringes your legal rights, intellectual property rights, privacy rights, or otherwise violates applicable law, you may contact us with sufficient information to investigate your request.

Where appropriate, we may remove, restrict, or otherwise address the content following our review and any applicable legal requirements.

19.10 Responsibility for User Content

Users remain solely responsible for the User Content they submit.

The opinions, statements, recommendations, or other information expressed in User Content belong solely to the individual who submitted that content and do not necessarily represent the views of **TELLS WEAR**, its employees, affiliates, or business partners.

19.11 Our Commitment

TELLS WEAR values authentic customer engagement and encourages respectful, honest, and constructive participation within our community.

We are committed to maintaining an environment where customers can share genuine experiences while respecting the rights, privacy, safety, and intellectual property of others.

By balancing freedom of expression with responsible moderation, **TELLS WEAR** seeks to foster a trustworthy community that reflects the integrity, creativity, and values of our brand.

20. Prohibited Activities

To maintain a safe, secure, fair, and reliable environment for all customers, users agree to use the **TELLS WEAR** Website only for lawful purposes and in accordance with these Terms & Conditions.

You agree not to engage in any activity that interferes with the operation of the Website, infringes the rights of others, compromises security, or violates applicable laws.

Violation of this section may result in suspension of your account, cancellation of orders, restriction of Website access, legal action, or any other remedies available to **TELLS WEAR** under applicable law.

20.1 Unlawful Activities

You may not use the **TELLS WEAR** Website to:

- Violate any applicable law.
- Commit fraud.
- Facilitate criminal activity.
- Launder money.
- Evade legal obligations.
- Circumvent regulatory requirements.
- Promote unlawful conduct.

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- Assist others in violating applicable laws.

20.2 Misuse of the Website

You agree not to:

- Interfere with the normal operation of the Website.
- Damage Website functionality.
- Overload our systems.
- Disrupt network performance.
- Attempt to disable Website features.
- Interfere with other users' access.
- Abuse customer support services.
- Use the Website in any manner inconsistent with its intended purpose.

20.3 Unauthorized Access

You must not attempt to:

- Access restricted areas of the Website.
- Access another customer's account.
- Circumvent authentication procedures.
- Bypass security controls.
- Obtain unauthorized system access.
- Access confidential information.
- Escalate user privileges.
- Use stolen or unauthorized credentials.

20.4 Fraudulent Activities

You agree not to engage in activities including:

- Identity fraud.
- Payment fraud.
- Chargeback abuse.
- Use of stolen payment methods.
- Submission of false information.
- Creation of fake accounts.
- Misrepresentation of identity.
- False shipping information.
- Fraudulent return requests.
- Fraudulent refund requests.

20.5 Harmful Technical Activities

You must not:

- Upload malicious software.
- Introduce viruses.
- Deploy malware.
- Launch denial-of-service attacks.
- Attempt unauthorized penetration testing.
- Exploit Website vulnerabilities.
- Interfere with Website infrastructure.
- Use automated attacks.
- Distribute harmful code.
- Attempt to compromise Website security.

20.6 Automated Access

Unless expressly authorized in writing by **TELLS WEAR**, you may not:

- Use automated bots.
- Deploy web crawlers.
- Use scraping software.
- Harvest Website data.
- Mine Website content.
- Automate purchasing.
- Circumvent technical protections.
- Perform automated account creation.
- Use unauthorized scripts or software that interfere with Website operations.

Reasonable indexing by legitimate search engines operating in accordance with industry standards is not prohibited unless otherwise restricted.

20.7 Intellectual Property Violations

You may not:

- Copy Website content.
- Reproduce product designs.
- Use our trademarks.
- Remove branding.
- Sell unauthorized reproductions.
- Create counterfeit products.
- Distribute copyrighted materials.
- Misrepresent ownership of our content.
- Infringe intellectual property rights belonging to **TELLS WEAR** or third parties.

20.8 Misuse of Customer Accounts

You agree not to:

- Share accounts without authorization.
- Access another person's account.
- Sell customer accounts.
- Purchase customer accounts.
- Impersonate another individual.
- Circumvent account restrictions.
- Register accounts using false identities.
- Create multiple accounts to evade limitations.

20.9 Interference With Business Operations

You may not intentionally interfere with the business operations of **TELLS WEAR**, including by:

- Submitting fraudulent orders.
- Abusing promotional campaigns.
- Manipulating pricing systems.
- Interfering with customer service operations.
- Disrupting production or fulfillment activities.
- Repeatedly placing orders without intent to purchase.
- Engaging in abusive or harassing conduct toward our employees, representatives, or service providers.

20.10 Misuse of Reviews and Communications

You agree not to:

- Publish false reviews.
- Manipulate ratings.
- Spam communication channels.
- Submit misleading feedback.
- Harass other users.
- Threaten employees.
- Post defamatory content.
- Impersonate representatives of **TELLS WEAR**.

20.11 Circumvention of Policies

You must not attempt to bypass or evade any policies, technical controls, purchasing limitations, security measures, or operational procedures established by **TELLS WEAR**.

Examples include attempts to avoid:

- Purchase limits.
- Geographic restrictions.
- Promotional conditions.
- Payment verification.
- Fraud prevention procedures.
- Account limitations.
- Security controls.

20.12 Investigation and Enforcement

Where **TELLS WEAR** reasonably believes that prohibited activities have occurred, we reserve the right to:

- Investigate the activity.
- Request additional information.
- Suspend customer accounts.
- Restrict Website access.
- Cancel pending orders.
- Refuse future transactions.
- Remove User Content.
- Report unlawful conduct to appropriate authorities.
- Cooperate with law enforcement.
- Pursue any legal or equitable remedies available under applicable law.

Any action taken will be proportionate to the nature and seriousness of the conduct and carried out in accordance with applicable legal requirements.

20.13 No Limitation of Other Rights

The prohibited activities listed in this section are intended to provide examples and are not exhaustive.

TELLS WEAR reserves the right to address any conduct that reasonably threatens the security, integrity, lawful operation, reputation, customers, employees, intellectual property, or legitimate business interests of **TELLS WEAR**, even if that specific conduct is not expressly listed in these Terms.

20.14 Our Commitment

TELLS WEAR is committed to maintaining a secure, respectful, and trustworthy environment for customers, visitors, business partners, and employees.

These prohibited activity rules are designed to protect the integrity of our Website, safeguard customer information, preserve the security of our systems, and ensure that every customer can enjoy a fair and reliable shopping experience.

By using the **TELLS WEAR** Website, you agree to respect these standards of conduct and to use our services responsibly, lawfully, and in a manner that supports the continued growth and integrity of **TELLS WEAR**.

21. Reviews & Feedback

TELLS WEAR values honest reviews, constructive feedback, and suggestions from our customers.

Customer feedback helps us improve our products, Website, services, and overall shopping experience.

By submitting a review, rating, testimonial, suggestion, or other feedback relating to **TELLS WEAR**, you agree that such submissions are governed by this section of these Terms & Conditions.

21.1 Genuine Customer Experiences

Reviews should reflect your own genuine experience with **TELLS WEAR** products or services.

By submitting a review or rating, you represent and warrant that:

- You have personally used or purchased the product or service being reviewed.
- Your review reflects your honest opinion.
- The information you provide is accurate to the best of your knowledge.
- Your review does not intentionally mislead other customers.

We encourage balanced, respectful, and constructive feedback.

21.2 Ownership of Feedback

You retain ownership of any intellectual property rights that you may have in your reviews or feedback.

However, by submitting reviews, ratings, testimonials, comments, recommendations, suggestions, ideas, or other feedback to **TELLS WEAR**, you grant us the rights described in this section.

21.3 License to Use Reviews and Feedback

By submitting reviews or feedback, you grant **TELLS WEAR** a worldwide, non-exclusive, royalty-free, transferable, sublicensable, perpetual, and irrevocable license, to the extent permitted by applicable law, to:

- Use the content.
- Store the content.
- Publish the content.
- Display the content.
- Reproduce the content.
- Translate the content.
- Adapt the content.
- Edit formatting where reasonably necessary.

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- Incorporate the content into marketing materials.
 - Display the content on our Website.
 - Display the content on social media.
 - Display the content in advertisements.
 - Use the content in promotional campaigns.
 - Use the content for internal business improvement.

This license is granted solely in connection with the operation, promotion, development, and improvement of **TELLS WEAR**.

21.4 Suggestions and Ideas

We welcome suggestions that may help improve our products or services.

If you voluntarily submit ideas, concepts, recommendations, product suggestions, business proposals, design concepts, or other feedback, you acknowledge that:

- Your submission is voluntary.
- **TELLS WEAR** has no obligation to implement your suggestion.
- We may already be developing similar ideas independently.
- We are not obligated to compensate you for using similar concepts.
- Submission of feedback does not create any partnership, joint venture, employment relationship, or confidentiality obligation unless expressly agreed in writing.

21.5 Review Standards

Reviews and feedback should remain respectful and appropriate.

You agree not to submit reviews or feedback that:

- Are false or misleading.
- Contain offensive language.
- Include discriminatory content.
- Include hate speech.
- Promote violence.
- Contain threats.
- Violate another person's privacy.
- Infringe intellectual property rights.
- Promote competing businesses.
- Include spam.
- Contain malicious software.
- Violate applicable law.

21.6 Moderation

To maintain the quality and integrity of our Website, **TELLS WEAR** reserves the right, but not the obligation, to:

- Review submissions.
- Moderate content.
- Correct obvious formatting issues.
- Remove duplicate submissions.
- Remove inappropriate content.
- Decline publication.
- Restrict visibility.
- Suspend related customer accounts where appropriate.

Moderation decisions are made in accordance with these Terms and applicable law.

21.7 No Obligation to Publish

Submission of a review or feedback does not guarantee that it will be published or displayed.

TELLS WEAR may decide, at its reasonable discretion, whether submitted content is appropriate for publication.

We may also remove previously published reviews where reasonably necessary for legal, operational, editorial, or security reasons.

21.8 No Compensation

Unless expressly agreed otherwise in writing, customers are not entitled to financial compensation, royalties, commissions, or other payment for submitting reviews, ratings, testimonials, suggestions, or feedback.

Submission of feedback is entirely voluntary.

21.9 Independent Opinions

Customer reviews represent the opinions of the individuals who submitted them.

Unless expressly stated otherwise, published reviews do not necessarily reflect the opinions, recommendations, or official positions of **TELLS WEAR**, its employees, affiliates, business partners, or representatives.

21.10 Reporting Concerns

If you believe that a published review or feedback item:

- Violates applicable law.
- Infringes intellectual property rights.
- Violates privacy rights.
- Is fraudulent.
- Is misleading.
- Contains prohibited content.

You may contact **TELLS WEAR**, and we will review the matter in accordance with our moderation procedures and applicable legal requirements.

21.11 Continuous Improvement

Customer feedback plays an important role in helping **TELLS WEAR** improve its products, services, Website functionality, customer support, and overall shopping experience.

We regularly review customer feedback to identify opportunities for improvement while maintaining the integrity of our review system.

21.12 Our Commitment

TELLS WEAR is committed to fostering an open, respectful, and trustworthy environment where customers can share genuine experiences and constructive feedback.

We value every review and suggestion submitted by our customers and strive to ensure that our review system remains transparent, fair, and beneficial to the entire **TELLS WEAR** community.

By encouraging authentic customer feedback while protecting the integrity of our platform, we aim to build lasting trust, continuously improve our products and services, and strengthen the relationship between **TELLS WEAR** and customers around the world.

22. Promotional Campaigns

From time to time, **TELLS WEAR** may offer promotional campaigns, discounts, special offers, limited-time events, loyalty initiatives, exclusive releases, gift promotions, promotional codes, or other marketing activities designed to enhance the customer experience.

Unless otherwise expressly stated, all promotional campaigns are voluntary offers provided at the discretion of **TELLS WEAR** and are subject to these Terms & Conditions together with any additional promotional terms published for a specific campaign.

22.1 Availability of Promotions

Promotional campaigns may vary depending on factors including:

- Country or region.
- Customer eligibility.
- Product category.
- Collection.
- Promotional period.
- Inventory availability.
- Purchase value.
- Customer account status.
- Marketing channel.
- Operational considerations.

Not all promotions are available to all customers.

22.2 Promotional Periods

Each promotional campaign may have a specified start date and end date.

Unless otherwise stated:

- Promotions begin on the published start date.
- Promotions end on the published expiration date.
- Expired promotions cannot be redeemed.
- Promotions may be discontinued earlier where permitted by applicable law.
- Promotional availability is not guaranteed throughout the entire promotional period if inventory becomes unavailable.

22.3 Promotional Codes

Where promotional codes are offered, customers are responsible for entering the correct code during checkout.

Unless otherwise stated:

- Promotional codes cannot be applied after an order has been completed.
- Promotional codes may be limited to one use per customer.
- Promotional codes may be limited to specific products or collections.
- Promotional codes may not be transferable.
- Promotional codes may not be exchanged for cash.

Invalid, expired, altered, or unauthorized promotional codes will not be accepted.

22.4 Discounts

Discounts may be offered in various forms, including:

- Percentage discounts.
- Fixed amount discounts.
- Free shipping offers.
- Bundle pricing.
- Seasonal promotions.
- Limited-time pricing.
- First-time customer offers.
- Loyalty rewards.
- Special event promotions.
- Other promotional incentives introduced in the future.

Specific eligibility requirements will be described within the applicable promotion.

22.5 Combination of Promotions

Unless expressly stated otherwise, promotional offers may not be combined.

This includes combinations involving:

- Multiple discount codes.
- Loyalty rewards.
- Free shipping offers.
- Seasonal promotions.
- Employee discounts.
- Partner promotions.
- Referral rewards.
- Other promotional benefits.

Where multiple promotions are available, the most beneficial eligible promotion may be applied automatically where operationally supported.

22.6 Product Exclusions

Certain products or services may be excluded from promotional campaigns.

Examples may include:

- Limited edition products.
- Exclusive collaborations.
- Newly released collections.
- Gift cards.
- Personalized products.
- Customized products.
- Clearance items.
- Products specifically identified as excluded.

Applicable exclusions will be identified where reasonably practicable.

22.7 Promotional Abuse

To protect the fairness and integrity of our promotional campaigns, customers agree not to:

- Create multiple accounts to obtain repeated promotional benefits.
- Use unauthorized promotional codes.
- Manipulate promotional pricing.
- Circumvent promotional limitations.
- Exploit technical errors.
- Engage in fraudulent purchasing behavior.
- Abuse referral programs.
- Misrepresent eligibility.

Where promotional abuse is reasonably suspected, **TELLS WEAR** reserves the right to:

- Cancel promotional discounts.
- Refuse promotional benefits.
- Cancel affected orders.
- Suspend customer accounts.
- Restrict future participation.
- Recover improperly obtained promotional benefits where permitted by applicable law.

22.8 Pricing Errors During Promotions

If a promotional price or discount is displayed incorrectly due to a technical error, system malfunction, or other unintended circumstance, **TELLS WEAR** reserves the right, to the extent permitted by applicable law, to:

- Correct the error.
- Cancel affected orders before acceptance.
- Contact customers regarding the correct pricing.
- Offer the opportunity to proceed using the corrected promotional terms.

Where payment has already been processed, any applicable refund will be handled in accordance with these Terms and applicable law.

22.9 Modification or Withdrawal of Promotions

To the fullest extent permitted by applicable law, **TELLS WEAR** reserves the right to:

- Modify promotional campaigns.
- Extend promotional periods.
- Shorten promotional periods.
- Replace promotional offers.
- Suspend promotions.
- Withdraw promotions.
- Introduce new promotional conditions.

Such changes may be made for operational, commercial, legal, inventory, security, or technical reasons.

Where applicable law requires notice before changes become effective, **TELLS WEAR** will provide such notice.

22.10 No Cash Value

Unless expressly required by applicable law or specifically stated in the applicable promotion:

- Promotional discounts have no cash value.

- Promotional codes cannot be redeemed for cash.
- Promotional benefits cannot be transferred.
- Promotional benefits cannot be resold.
- Promotional benefits cannot be exchanged for credit outside the applicable promotion.

22.11 Compliance With Applicable Law

Promotional campaigns are subject to all applicable consumer protection, advertising, competition, taxation, and marketing laws.

Where local laws impose additional requirements or restrictions, **TELLS WEAR** will administer promotional campaigns in accordance with those legal obligations.

22.12 Our Commitment

TELLS WEAR is committed to offering promotional campaigns that are fair, transparent, and enjoyable for our customers.

Our promotions are designed to reward customers, introduce new collections, celebrate seasonal events, and enhance the overall shopping experience while maintaining fairness, operational integrity, and compliance with applicable laws.

Whenever we launch a promotional campaign, we strive to communicate its terms clearly and administer it responsibly so that every eligible customer has the opportunity to participate with confidence and trust.

23. Gift Cards (If Available)

From time to time, **TELLS WEAR** may offer physical gift cards, digital gift cards, store credit, promotional gift certificates, or similar stored-value products.

Where available, such products are subject to these Terms & Conditions together with any additional terms published at the time of purchase or redemption.

If gift cards are not currently available, this section will automatically apply if they are introduced in the future.

23.1 Purchase of Gift Cards

Gift cards may be purchased through the **TELLS WEAR** Website using the payment methods made available during checkout.

Gift cards may be available in different:

- Values.
- Formats.
- Currencies.
- Delivery methods.
- Promotional editions.

Availability may vary depending on your country, applicable laws, and operational requirements.

23.2 Redemption

Gift cards may be redeemed only through official **TELLS WEAR** sales channels where redemption is supported.

Unless otherwise stated:

- Gift cards may be applied toward eligible purchases.
- Gift cards may be redeemed only up to their available balance.
- Any remaining balance may be used for future eligible purchases.
- If the purchase amount exceeds the available balance, customers must pay the remaining amount using an accepted payment method.

23.3 Balance

Customers are responsible for monitoring the remaining balance of their gift cards where balance checking functionality is available.

The available balance may decrease each time a purchase is completed using the gift card.

Gift cards have no value beyond the remaining balance recorded by **TELLS WEAR**.

23.4 Expiration

Unless otherwise required by applicable law or expressly stated at the time of purchase, gift cards may remain valid until redeemed in full.

Where expiration dates apply due to legal or operational requirements, such dates will be clearly communicated before purchase.

Applicable laws governing gift card expiration may vary by jurisdiction.

23.5 Non-Refundable

Unless required by applicable law:

- Gift card purchases are non-refundable.
- Gift cards cannot be exchanged for cash.
- Unused balances are not redeemable for cash.
- Gift cards cannot be returned after purchase.

This does not affect any mandatory consumer rights that cannot legally be excluded.

23.6 Lost, Stolen, or Damaged Gift Cards

Customers are responsible for protecting their gift cards and any associated redemption codes.

Unless otherwise required by applicable law, **TELLS WEAR** is not responsible for gift cards that are:

- Lost.
- Stolen.
- Damaged.
- Destroyed.
- Used without authorization.

Where technically possible, we may, at our sole discretion, assist with replacing eligible gift cards if sufficient proof of ownership can be provided.

23.7 Restrictions

Unless expressly authorized by **TELLS WEAR**, gift cards may not be:

- Resold.
- Redeemed for cash.
- Transferred for commercial purposes.
- Used for unlawful activities.
- Used to purchase additional gift cards where prohibited.
- Altered or modified.
- Copied or duplicated.
- Used fraudulently.

Any unauthorized use may result in cancellation of the gift card and other appropriate action.

23.8 Promotional Gift Cards

From time to time, **TELLS WEAR** may issue promotional gift cards, bonus credits, or complimentary store credit.

Such promotional benefits may:

- Have expiration dates.
- Be limited to selected products.
- Be limited to selected customers.
- Be non-transferable.
- Be subject to additional promotional conditions.

Promotional gift cards are separate from purchased gift cards and may be governed by different terms.

23.9 Fraud Prevention

To protect customers and maintain the integrity of our gift card program, **TELLS WEAR** reserves the right to:

- Verify transactions.
- Delay redemption where verification is required.
- Cancel fraudulent gift cards.
- Refuse suspicious transactions.
- Suspend related customer accounts.
- Report fraudulent activity to the appropriate authorities where required by law.

These measures are intended solely to protect customers and the legitimate operation of our business.

23.10 Changes to the Gift Card Program

To the extent permitted by applicable law, **TELLS WEAR** reserves the right to:

- Introduce new gift card products.
- Modify gift card features.
- Adjust available denominations.
- Update redemption procedures.
- Introduce digital or physical formats.
- Discontinue the gift card program.

Any changes will not affect gift cards that have already been validly issued except where required by applicable law.

23.11 Compliance With Applicable Law

Gift cards are offered subject to applicable consumer protection laws, financial regulations, taxation requirements, and gift card legislation in the jurisdictions where they are made available.

Where local laws provide customers with additional rights relating to gift cards, **TELLS WEAR** will honor those rights to the extent required by law.

23.12 Our Commitment

If **TELLS WEAR** introduces gift cards, our goal is to provide customers with a flexible, convenient, and secure way to share the **TELLS WEAR** experience with others.

We are committed to administering any gift card program transparently, responsibly, and in accordance with applicable laws while maintaining strong security measures, fair redemption practices, and a positive customer experience for every gift card holder.

24. Third-Party Services

To provide, operate, maintain, improve, and secure the **TELLS WEAR** Website and our services, we may use third-party products, platforms, technologies, infrastructure, software, service providers, and business partners.

These third-party services help us deliver products, process payments, provide customer support, analyze Website performance, fulfill orders, facilitate shipping, enhance security, and improve the overall customer experience.

Your use of certain features of the Website may therefore involve services provided by independent third parties.

24.1 Independent Service Providers

Third-party services used by **TELLS WEAR** may include providers offering services relating to:

- Payment processing.
- Order fulfillment.
- Shipping and logistics.
- Website hosting.
- Cloud infrastructure.
- Website security.
- Fraud prevention.
- Customer support.
- Email communications.
- Marketing services.
- Analytics.
- Performance monitoring.
- Authentication services.
- Business operations.
- Other technologies necessary for the operation of our Website.

The specific providers used may change over time without prior notice.

24.2 Independent Operation

Third-party service providers operate independently from **TELLS WEAR**.

Although we carefully select providers that support our business operations, we do not own or control every aspect of their systems, infrastructure, policies, or operational procedures.

Accordingly, certain services available through our Website may also be governed by the terms, conditions, and privacy policies of the applicable third-party provider.

24.3 Third-Party Terms

Where your interaction with a feature of the **TELLS WEAR** Website involves a third-party service, you may also become subject to that provider's own legal terms.

Examples may include:

- Payment processing terms.
- Shipping carrier conditions.
- Authentication services.
- Digital wallet terms.
- Other service-specific agreements.

We encourage customers to review any applicable third-party terms where appropriate.

24.4 Sharing Information

In order to provide our products and services, **TELLS WEAR** may share limited information with third-party service providers where reasonably necessary.

Such information may include:

- Customer contact information.
- Shipping information.
- Payment-related information.
- Order details.
- Technical information.
- Device information.
- Usage information.
- Other information necessary to perform the requested service.

The collection, use, sharing, and protection of Personal Information are further described in our Privacy Policy.

24.5 Availability of Third-Party Services

Certain Website features may depend on the availability of third-party systems.

From time to time, third-party services may experience:

- Scheduled maintenance.
- Technical interruptions.
- Service outages.
- Security incidents.
- Operational disruptions.
- Network failures.
- System upgrades.
- Capacity limitations.

These events may temporarily affect certain Website features without affecting the overall operation of **TELLS WEAR**.

24.6 Third-Party Links

Our Website may contain links to third-party websites, platforms, or online services for your convenience.

These links do not constitute an endorsement, approval, sponsorship, or recommendation by **TELLS WEAR** unless expressly stated.

Once you leave the **TELLS WEAR** Website, your interactions are governed by the policies and practices of the relevant third party.

We encourage you to review the terms and privacy policies of any third-party website you visit.

24.7 No Responsibility for Third-Party Content

To the fullest extent permitted by applicable law, **TELLS WEAR** is not responsible for:

- Third-party websites.
- Third-party products.
- Third-party services.
- Third-party content.
- Third-party advertising.
- Third-party software.
- Third-party policies.
- Third-party security practices.
- Third-party availability.
- Third-party business decisions.

Any dealings you have with third parties are solely between you and the applicable third party unless otherwise expressly stated.

24.8 Service Changes

As our business evolves, **TELLS WEAR** may:

- Add new service providers.
- Replace existing providers.
- Discontinue certain services.
- Introduce new technologies.
- Improve operational systems.
- Change business partners.
- Modify Website functionality.

Such operational changes do not require amendment of these Terms unless they materially affect your legal rights or obligations.

24.9 Due Diligence

TELLS WEAR makes reasonable efforts to select reputable third-party providers that support the security, reliability, and quality of our services.

However, because these providers operate independently, we cannot guarantee uninterrupted availability or performance of services that are outside our direct control.

24.10 Compliance With Applicable Law

Where **TELLS WEAR** shares information with third-party providers or relies upon third-party services, we seek to do so in accordance with applicable laws, including consumer protection, privacy, security, financial, and commercial regulations.

Third-party providers are expected to process information only as reasonably necessary to perform the services requested by **TELLS WEAR**, subject to applicable contractual and legal requirements.

24.11 Limitation of Responsibility

To the fullest extent permitted by applicable law, **TELLS WEAR** shall not be responsible for losses, damages, delays, interruptions, or failures arising solely from the acts, omissions, policies, technical failures, security incidents, or operational decisions of independent third-party service providers that are beyond our reasonable control.

Nothing in this section limits any rights or remedies that cannot lawfully be excluded under applicable law.

24.12 Our Commitment

TELLS WEAR is committed to working with trusted third-party providers that help us deliver a secure, reliable, and high-quality shopping experience.

We regularly evaluate the services and technologies that support our Website and business operations to ensure they continue to meet our standards for performance, security, efficiency, and customer experience.

As our business grows, we will continue to carefully select and manage third-party relationships that support the long-term success of **TELLS WEAR** while protecting the interests, privacy, and trust of our customers.

25. Disclaimer of Warranties

The **TELLS WEAR** Website, products, services, content, and all related features are provided on an "**as available**" and, where permitted by applicable law, "**as is**" basis.

While **TELLS WEAR** is committed to maintaining high standards of quality, reliability, and customer service, we do not guarantee that every aspect of the Website or our services will always operate without interruption, delay, error, or limitation.

Nothing in this section excludes or limits any warranty, guarantee, or consumer right that cannot legally be excluded under applicable law.

25.1 Website Availability

TELLS WEAR makes reasonable efforts to maintain continuous access to the Website.

However, we do not guarantee that the Website will always be:

- Continuously available.
- Uninterrupted.
- Error-free.
- Free from temporary outages.
- Compatible with every device.
- Compatible with every browser.
- Free from technical limitations.

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- Available in every country or region.

Temporary interruptions may occur due to maintenance, updates, technical issues, security measures, or circumstances beyond our reasonable control.

25.2 Accuracy of Website Information

We make reasonable efforts to ensure that the information published on our Website is accurate and current.

However, we do not warrant that all information is always:

- Complete.
- Accurate.
- Error-free.
- Current.
- Free from omissions.
- Suitable for every individual purpose.

Product information, pricing, availability, specifications, and other Website content may change without prior notice.

25.3 Product Expectations

TELLS WEAR strives to present products as accurately as reasonably possible.

However, we do not guarantee that products will appear exactly as displayed on every device due to factors including:

- Screen settings.
- Display technology.
- Lighting conditions.
- Photography.
- Manufacturing tolerances.
- Natural material characteristics.

Minor differences that do not materially affect the intended use or quality of a product do not constitute defects.

25.4 Service Availability

From time to time, certain services or Website features may be unavailable due to:

- Maintenance.
- Software updates.
- Infrastructure improvements.
- Third-party service interruptions.
- Security incidents.
- Operational changes.
- Events beyond our reasonable control.

We make reasonable efforts to restore affected services as quickly as practicable.

25.5 No Guarantee of Continuous Operation

Although **TELLS WEAR** continuously monitors and improves its Website, we do not warrant that:

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- The Website will always operate without interruption.
 - Every technical issue can be prevented.
 - Every error will be immediately corrected.
 - Every feature will remain permanently available.
 - Every service will always function exactly as expected.

Continuous improvement may require temporary modifications or interruptions.

25.6 Third-Party Services

Certain Website features rely on independent third-party providers.

Accordingly, **TELLS WEAR** does not warrant the uninterrupted availability, performance, security, or reliability of services that are operated by independent third parties beyond our reasonable control.

25.7 Internet and Technical Risks

You acknowledge that use of the internet involves inherent risks.

Accordingly, **TELLS WEAR** cannot guarantee that:

- Electronic communications will always be secure.
- Data transmissions will always be uninterrupted.
- Internet connections will remain continuously available.
- External networks will operate without failure.
- Technical disruptions will never occur.

Customers are encouraged to take appropriate precautions when using online services.

25.8 No Implied Warranties

To the fullest extent permitted by applicable law, and except for warranties that cannot legally be excluded, **TELLS WEAR** disclaims all implied warranties, including any implied warranties of:

- Merchantability.
- Fitness for a particular purpose.
- Non-infringement.
- Continuous availability.
- Uninterrupted operation.
- Compatibility with every device or software environment.

Nothing in this section limits any mandatory statutory warranties provided under applicable law.

25.9 Customer Responsibility

Customers are responsible for using the Website responsibly and for evaluating whether products, services, or Website features are suitable for their own needs before making a purchase.

Customers are also responsible for reviewing product descriptions, sizing information, care instructions, and other information made available before placing an order.

25.10 Consumer Rights

Nothing contained in these Terms shall exclude, restrict, or limit any consumer rights, statutory guarantees, or mandatory legal protections that cannot lawfully be excluded under the laws applicable to your jurisdiction.

Where mandatory legal protections apply, those rights shall prevail over any inconsistent provision of this section.

25.11 Our Commitment

Although this section explains the legal limitations of warranties, it does not diminish the commitment of **TELLS WEAR** to quality, transparency, and customer satisfaction.

We continuously invest in improving our products, Website, security, customer support, production processes, and operational standards to provide customers with a reliable and enjoyable shopping experience.

Our objective is not to avoid responsibility, but to establish clear and realistic expectations regarding the operation of our Website and services while fully respecting the consumer rights provided under applicable laws.

26. Limitation of Liability

To the fullest extent permitted by applicable law, **TELLS WEAR** seeks to provide its Website, products, and services responsibly, transparently, and in accordance with these Terms & Conditions.

However, your use of our Website and services is undertaken at your own discretion and subject to the limitations described in this section.

Nothing contained in these Terms limits or excludes any liability that cannot lawfully be limited or excluded under applicable law.

26.1 Scope of Liability

To the fullest extent permitted by applicable law, **TELLS WEAR**, its parent company, affiliates, directors, officers, employees, representatives, licensors, contractors, suppliers, fulfillment partners, and service providers shall not be liable for losses or damages except where such liability cannot legally be excluded.

This limitation applies regardless of the legal theory upon which a claim is based, including contract, tort, negligence, statutory duty, or otherwise.

26.2 Indirect Damages

To the fullest extent permitted by applicable law, **TELLS WEAR** shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages, including but not limited to:

- Loss of profits.
- Loss of revenue.
- Loss of business opportunities.
- Loss of anticipated savings.
- Loss of goodwill.
- Loss of reputation.
- Loss of data.
- Loss of business information.
- Business interruption.
- Operational disruption.
- Loss arising from delayed deliveries.
- Other indirect or consequential losses.

This applies even if **TELLS WEAR** has been advised of the possibility of such damages.

26.3 Website Availability

TELLS WEAR shall not be liable for temporary interruptions or limitations in Website availability resulting from:

- Scheduled maintenance.
- Software updates.
- Technical failures.
- Internet interruptions.
- Third-party service failures.
- Hosting issues.
- Security incidents.
- Cyber attacks.
- Telecommunications failures.
- Events beyond our reasonable control.

We will make reasonable efforts to restore affected services as promptly as practicable.

26.4 Third-Party Services

Where products or services depend on independent third-party providers, **TELLS WEAR** is not responsible for losses arising solely from the acts, omissions, delays, policies, or operational decisions of those independent providers.

Examples include providers involved in:

- Payment processing.
- Shipping.
- Order fulfillment.
- Cloud infrastructure.
- Authentication.
- Communication services.
- Analytics.
- Other supporting technologies.

Nothing in this section limits any legal rights you may have directly against those third parties where applicable.

26.5 Customer Information

TELLS WEAR shall not be responsible for losses resulting from inaccurate, incomplete, outdated, or misleading information provided by the customer.

Examples include:

- Incorrect shipping addresses.
- Incorrect billing information.
- Invalid contact information.
- Incorrect sizing selections.
- Incorrect product selections.
- Failure to review order details.
- Failure to comply with product care instructions.

Customers remain responsible for verifying all information before completing an order.

26.6 Delays Beyond Our Control

TELLS WEAR shall not be liable for delays or failures resulting from circumstances beyond our reasonable control, including:

- Natural disasters.
- Severe weather.
- Public emergencies.
- Government actions.
- Customs delays.
- Transportation disruptions.
- Labor disputes.
- Supply chain interruptions.
- Utility failures.
- Internet outages.
- Force Majeure events.

Where reasonably practicable, we will communicate significant delays to affected customers.

26.7 Product Use

Customers are responsible for using products in accordance with their intended purpose and any instructions provided.

To the fullest extent permitted by applicable law, **TELLS WEAR** shall not be liable for damages resulting from:

- Misuse of products.
- Improper care.
- Unauthorized modifications.
- Failure to follow care instructions.
- Normal wear and tear.
- Accidental damage after delivery.
- Improper storage.
- Improper cleaning.

Nothing in this section limits statutory rights relating to defective products where applicable.

26.8 Security Risks

Although **TELLS WEAR** implements reasonable security measures, no online platform can guarantee absolute security.

To the fullest extent permitted by applicable law, **TELLS WEAR** shall not be liable for losses arising from:

- Unauthorized access caused by compromised customer devices.
- Phishing attacks.
- Malware.
- Customer negligence.
- Internet security failures beyond our reasonable control.
- Third-party cyber incidents.

This limitation does not apply where losses result directly from our failure to implement security measures required by applicable law.

26.9 Maximum Liability

Where liability cannot lawfully be excluded, the maximum aggregate liability of **TELLS WEAR**, to the extent permitted by applicable law, shall not exceed the total amount actually paid by you to **TELLS WEAR** for the specific order or transaction giving rise to the claim.

This limitation applies only to the extent permitted under applicable law and does not affect any statutory rights that cannot legally be limited.

26.10 No Limitation of Mandatory Rights

Nothing contained in these Terms excludes, restricts, or limits:

- Mandatory consumer protection rights.
- Statutory guarantees.
- Rights relating to personal injury or death caused by negligence where applicable.
- Liability arising from fraud or fraudulent misrepresentation.
- Any liability that cannot legally be excluded or limited under applicable law.

Where local laws provide greater protection, those laws shall prevail.

26.11 Customer Responsibility

Customers acknowledge that they are responsible for:

- Reviewing product information.
- Selecting appropriate sizes.
- Providing accurate account information.
- Providing accurate shipping details.
- Protecting their account credentials.
- Using products responsibly.
- Complying with these Terms.

Responsible customer participation helps reduce unnecessary risks and supports a positive shopping experience.

26.12 Interpretation

The limitations contained in this section shall be interpreted as broadly as permitted by applicable law.

If any limitation is determined by a court or competent authority to be unenforceable in whole or in part, the remaining provisions of this section shall continue in full force and effect.

26.13 Our Commitment

TELLS WEAR believes that transparency includes clearly explaining both our responsibilities and the legal limits of those responsibilities.

While this section establishes appropriate legal limitations consistent with applicable law, it does not reduce our commitment to delivering high-quality products, maintaining secure and reliable services, providing responsive customer support, and resolving customer concerns fairly whenever possible.

Our goal is to build long-term relationships based on trust, accountability, and responsible business practices while ensuring that liability is allocated fairly between **TELLS WEAR** and our customers in accordance with applicable laws and recognized legal principles.

27. Indemnification

You agree to defend, indemnify, and hold harmless **TELLS WEAR, ALFARAJ HOLDINGS LLC**, its affiliates, subsidiaries, directors, officers, employees, representatives, contractors, licensors, service providers, fulfillment partners, successors, and permitted assigns from and against any claims, demands, actions, proceedings, liabilities, losses, damages, judgments, settlements, penalties, fines, costs, and expenses, including reasonable legal fees, arising out of or relating to your violation of these Terms, your misuse of the Website, or your unlawful conduct.

This indemnification obligation applies only to the extent permitted by applicable law.

27.1 Breach of These Terms

You agree to indemnify **TELLS WEAR** for claims arising from your breach of these Terms & Conditions, including where you:

- Violate these Terms.
- Violate applicable laws.
- Provide false or misleading information.
- Misuse Website features.
- Circumvent Website security.
- Abuse promotional campaigns.
- Breach contractual obligations.

27.2 Unlawful Conduct

You agree to indemnify **TELLS WEAR** against claims resulting from unlawful activities carried out by you through or in connection with the Website, including but not limited to:

- Fraud.
- Identity misrepresentation.
- Payment fraud.
- Intellectual property infringement.
- Unauthorized access.
- Cybersecurity violations.
- Distribution of malicious software.
- Other unlawful conduct.

27.3 Violation of Third-Party Rights

You agree to indemnify **TELLS WEAR** for claims arising from your infringement of the legal rights of another person or organization, including:

- Copyright infringement.
- Trademark infringement.
- Privacy violations.
- Defamation.
- Misappropriation of confidential information.
- Misuse of intellectual property.
- Other violations of legally protected rights.

27.4 User Content

If you submit User Content, you agree to indemnify **TELLS WEAR** against claims arising from that content where such claims result from:



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- Your lack of legal authority to submit the content.
 - Intellectual property infringement.
 - Privacy violations.
 - Defamatory statements.
 - Fraudulent content.
 - Unlawful content.
 - Violation of applicable law.

This obligation applies only to the extent that the claim arises from your own conduct or submitted content.

27.5 Misuse of Customer Accounts

You agree to indemnify **TELLS WEAR** for losses resulting from:

- Unauthorized use of your account caused by your failure to protect your login credentials.
- Sharing your account with unauthorized individuals.
- Providing false account information.
- Fraudulent activity carried out through your account.
- Failure to comply with your account security responsibilities under these Terms.

This does not apply where unauthorized access results directly from the failure of **TELLS WEAR** to implement security measures required by applicable law.

27.6 Investigations and Legal Proceedings

Where a claim covered by this section arises, **TELLS WEAR** reserves the right to:

- Investigate the matter.
- Defend the claim.
- Participate in settlement discussions.
- Cooperate with law enforcement authorities.
- Take appropriate legal action.
- Recover reasonable costs incurred in responding to the claim where permitted by applicable law.

You agree to reasonably cooperate with **TELLS WEAR** in the defense or resolution of any such matter.

27.7 Settlement of Claims

TELLS WEAR reserves the right to determine the appropriate legal strategy for responding to claims covered by this section.

You agree not to settle any claim involving **TELLS WEAR** in a manner that admits liability, imposes obligations, or otherwise affects the rights or interests of **TELLS WEAR** without our prior written consent.

Likewise, **TELLS WEAR** will not enter into any settlement that imposes direct obligations on you without providing you a reasonable opportunity to participate where required by applicable law.

27.8 Scope of Indemnification

The indemnification obligations described in this section apply only to losses, damages, liabilities, or expenses that are reasonably connected to your actions, omissions, or violations of these Terms.

Nothing in this section requires you to indemnify **TELLS WEAR** for losses resulting solely from our own negligence, unlawful conduct, or failure to comply with applicable law where such indemnification would be prohibited by law.

27.9 Survival

Your obligations under this section shall survive the termination of your account, the completion or cancellation of an order, or the termination of these Terms to the extent necessary to resolve claims arising from events that occurred while these Terms were in effect.

27.10 Consumer Rights

Nothing contained in this section limits or excludes any mandatory rights or legal protections available to consumers under applicable law.

Where applicable law prohibits or limits indemnification obligations, this section shall be interpreted and enforced only to the extent permitted by that law.

27.11 Our Commitment

TELLS WEAR is committed to conducting its business fairly, responsibly, and in accordance with applicable laws.

The purpose of this indemnification provision is not to shift responsibility unfairly, but to ensure that each party remains accountable for its own actions and that **TELLS WEAR** is protected from claims arising from misuse of the Website, unlawful conduct, or violations of these Terms.

By clearly allocating responsibility, this section helps support a secure, transparent, and trustworthy environment for our customers, business partners, and the continued growth of **TELLS WEAR**.

28. Force Majeure

TELLS WEAR shall not be liable for any delay, interruption, failure, or inability to perform any obligation under these Terms & Conditions where such delay or failure results from circumstances beyond our reasonable control.

These events are commonly referred to as **Force Majeure** events and may temporarily or permanently affect our ability to operate the Website, process orders, manufacture products, fulfill deliveries, provide customer support, or perform other contractual obligations.

Nothing in this section limits any rights that cannot legally be excluded under applicable law.

28.1 Force Majeure Events

Force Majeure events may include, but are not limited to:

- Natural disasters.
- Earthquakes.
- Floods.
- Hurricanes.
- Tornadoes.
- Wildfires.
- Severe weather conditions.
- Pandemics.
- Epidemics.
- Public health emergencies.
- War.
- Armed conflict.
- Terrorist acts.
- Civil unrest.

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- Riots.
 - Government actions.
 - Trade restrictions.
 - Economic sanctions.
 - Changes in applicable laws.
 - Customs restrictions.
 - Transportation disruptions.
 - Port closures.
 - Labor strikes.
 - Industrial disputes.
 - Utility failures.
 - Power outages.
 - Internet failures.
 - Telecommunications disruptions.
 - Cybersecurity incidents affecting critical infrastructure.
 - Supply chain disruptions.
 - Material shortages.
 - Manufacturing interruptions.
 - Carrier service interruptions.
 - Other events beyond the reasonable control of **TELLS WEAR**.

The above examples are illustrative only and do not constitute an exhaustive list.

28.2 Suspension of Performance

Where a Force Majeure event prevents or significantly delays the performance of our obligations, **TELLS WEAR** may temporarily suspend the affected obligations for the duration of the event and for any reasonable period required to resume normal operations.

Such suspension shall not constitute a breach of these Terms.

28.3 Delay in Orders

Force Majeure events may affect:

- Order processing.
- Production schedules.
- Product availability.
- Shipping.
- Delivery.
- Customer support.
- Payment processing.
- Website functionality.
- Inventory management.
- Other business operations.

Delivery estimates and processing times may therefore be extended without creating liability for **TELLS WEAR**, except where otherwise required by applicable law.

28.4 Reasonable Mitigation

Where reasonably practicable, **TELLS WEAR** will make commercially reasonable efforts to:

- Minimize operational disruption.
- Resume services as quickly as possible.
- Communicate significant delays.
- Implement alternative operational solutions where feasible.

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- Protect customer interests throughout the disruption.

The existence of a Force Majeure event does not relieve **TELLS WEAR** of its commitment to act responsibly and in good faith.

28.5 Customer Obligations

Customers remain responsible for fulfilling their own obligations under these Terms to the extent that they are not directly prevented by the same Force Majeure event.

Where both parties are affected by the same event, each party shall make reasonable efforts to cooperate in resolving any resulting issues.

28.6 Termination Due to Extended Force Majeure

If a Force Majeure event continues for an extended period such that performance of an order or obligation becomes impossible or commercially impracticable, **TELLS WEAR** may, to the extent permitted by applicable law:

- Cancel the affected order.
- Refund amounts paid for products that cannot be supplied.
- Terminate the affected transaction.
- Offer an alternative product or fulfillment solution where reasonably available.

Any refund or alternative remedy will be provided in accordance with these Terms, applicable law, and the circumstances of the affected transaction.

28.7 No Liability

To the fullest extent permitted by applicable law, **TELLS WEAR** shall not be liable for losses, damages, costs, delays, or other consequences arising solely from a Force Majeure event.

This limitation applies only where the event was beyond our reasonable control and where we acted reasonably in responding to the circumstances.

28.8 Preservation of Consumer Rights

Nothing contained in this section excludes or limits any mandatory consumer rights or statutory protections that cannot legally be excluded under applicable law.

Where local law provides customers with specific rights in the event of prolonged delays or inability to perform contractual obligations, those rights shall prevail.

28.9 Resumption of Operations

Once the Force Majeure event has ended, **TELLS WEAR** will make reasonable efforts to resume normal operations as soon as practicable.

This may include restoring Website functionality, restarting production, resuming shipments, responding to customer inquiries, and fulfilling outstanding obligations in an orderly manner.

Operational recovery may occur gradually depending on the nature and severity of the event.

28.10 Notification

Where reasonably practicable, **TELLS WEAR** may notify affected customers of significant Force Majeure events that materially impact orders or services.

Such notifications may be provided through:

- Email.
- Customer accounts.
- Website announcements.
- Customer Support communications.
- Other appropriate communication channels.

The absence of individual notice shall not affect the applicability of this section where circumstances make such notice impracticable.

28.11 Our Commitment

Although certain events are beyond anyone's reasonable control, **TELLS WEAR** remains committed to acting responsibly, transparently, and fairly whenever extraordinary circumstances arise.

We will continue to make commercially reasonable efforts to protect our customers, maintain clear communication, minimize disruptions, and restore normal operations as efficiently as possible.

Our objective is to navigate unforeseen events with integrity while balancing the interests of our customers, business partners, employees, and the continued stability of **TELLS WEAR** in accordance with applicable laws and recognized commercial practices.

29. Governing Law

These Terms & Conditions, together with any dispute, claim, controversy, or matter arising out of or relating to your use of the **TELLS WEAR** Website, the purchase of products or services, or your relationship with **TELLS WEAR**, shall be governed by and interpreted in accordance with the laws of the **State of Wyoming, United States**, without regard to its conflict of law principles.

Nothing contained in this section limits any mandatory consumer protection rights or statutory protections that apply under the laws of your country or jurisdiction where such rights cannot legally be waived or excluded.

29.1 Applicable Law

The laws of the **State of Wyoming** shall govern:

- These Terms & Conditions.
- Interpretation of these Terms.
- Rights and obligations of the parties.
- Website use.
- Purchases made through the Website.
- Customer accounts.
- Products and services.
- Any contractual relationship between you and **TELLS WEAR**.

This governing law applies except where mandatory legal provisions require otherwise.

29.2 Mandatory Consumer Protections

If you are a consumer residing in a jurisdiction whose laws provide mandatory protections that cannot legally be waived, those protections shall continue to apply.

Nothing in these Terms is intended to deprive consumers of any non-waivable rights granted under applicable consumer protection legislation.

29.3 International Customers

TELLS WEAR welcomes customers from many countries around the world.

By accessing or using our Website from outside the United States, you acknowledge that your use of the Website is voluntary and that you remain responsible for complying with the laws applicable within your own jurisdiction.

Where local laws impose mandatory obligations on **TELLS WEAR**, we will seek to comply with those obligations to the extent required.

29.4 Compliance With Applicable Laws

Both **TELLS WEAR** and its customers are expected to comply with all laws and regulations applicable to their respective activities.

Nothing contained in these Terms authorizes or permits conduct that would violate applicable law.

29.5 Interpretation of These Terms

These Terms shall be interpreted in a manner that:

- Gives effect to their intended purpose.
- Preserves their enforceability where reasonably possible.
- Promotes fairness between the parties.
- Complies with applicable legal requirements.
- Protects mandatory consumer rights.

If any provision is capable of more than one interpretation, it shall be interpreted in the manner that best preserves its validity and consistency with applicable law.

29.6 Relationship With Local Laws

Where mandatory local legislation conflicts with a provision of these Terms, the applicable mandatory legal requirement shall prevail only to the extent of that conflict.

All remaining provisions of these Terms shall continue in full force and effect.

29.7 Government Requirements

TELLS WEAR reserves the right to modify its operational practices where reasonably necessary to comply with:

- Applicable legislation.
- Court orders.
- Government regulations.
- Regulatory guidance.
- Administrative decisions.
- Legal reporting obligations.

- Consumer protection requirements.

Such compliance shall not constitute a breach of these Terms.

29.8 Cross-Border Transactions

Purchases made through the **TELLS WEAR** Website may involve cross-border transactions.

Customers acknowledge that such transactions may be subject to:

- Import regulations.
- Export regulations.
- Customs requirements.
- Tax obligations.
- International trade laws.
- Financial regulations.

Customers remain responsible for complying with any legal requirements applicable within their own jurisdiction.

29.9 Legal Interpretation

Headings and section titles within these Terms are included solely for convenience and shall not affect the legal interpretation of any provision.

References to laws or regulations include any amendments, replacements, successor legislation, or related legal instruments unless the context requires otherwise.

29.10 Good Faith

Both **TELLS WEAR** and its customers agree that these Terms should be performed and interpreted in good faith.

Where these Terms provide discretion to either party, that discretion should be exercised reasonably, fairly, and consistently with applicable law.

29.11 Our Commitment

TELLS WEAR is committed to operating its business responsibly and in compliance with the laws applicable to its operations.

By establishing a clear governing law while fully respecting mandatory consumer protections worldwide, we aim to provide legal certainty, transparency, and fairness for both our customers and our business.

As **TELLS WEAR** continues to expand internationally, we will continue to review and update our legal practices to ensure they remain consistent with evolving legal requirements, responsible business standards, and our commitment to serving customers around the world.

30. Dispute Resolution

TELLS WEAR values the trust of its customers and is committed to resolving disagreements fairly, efficiently, and in good faith.

If a dispute, claim, or disagreement arises in connection with these Terms & Conditions, the **TELLS WEAR** Website, our products, or our services, both parties are encouraged to make reasonable efforts to resolve the matter through open communication before pursuing formal legal proceedings.

Nothing contained in this section limits any rights that cannot legally be waived under applicable law.

30.1 Good Faith Resolution

Before commencing legal proceedings, you agree to contact **TELLS WEAR** and provide us with a reasonable opportunity to review and resolve your concerns.

Likewise, **TELLS WEAR** will make reasonable efforts to investigate complaints promptly and communicate with you in good faith in an effort to achieve a fair and practical resolution.

30.2 Customer Support First

Customers are encouraged to submit disputes relating to:

- Orders.
- Payments.
- Shipping.
- Returns.
- Exchanges.
- Product quality.
- Account issues.
- Billing concerns.
- Technical problems.
- Other customer service matters.

through our Customer Support or Privacy & Legal Department before initiating formal legal action.

Many issues can be resolved quickly through direct communication.

30.3 Informal Negotiation

Where appropriate, both parties agree to attempt informal negotiation before commencing litigation.

Informal discussions may include:

- Reviewing relevant documentation.
- Clarifying factual issues.
- Identifying possible misunderstandings.
- Considering practical solutions.
- Exploring mutually acceptable resolutions.

Participation in informal discussions does not require either party to waive any legal rights.

30.4 Applicable Legal Procedures

If a dispute cannot be resolved through informal communication, either party may pursue any legal remedies available under applicable law.

Any formal proceedings shall be conducted in accordance with:

- Applicable consumer protection laws.

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- Applicable procedural laws.
 - The Governing Law provisions contained in these Terms.
 - Any mandatory legal requirements applicable to the parties.

Nothing in this section prevents either party from seeking urgent legal relief where immediate action is reasonably necessary.

30.5 Mandatory Consumer Rights

Certain jurisdictions provide consumers with mandatory dispute resolution rights, mediation procedures, arbitration options, or judicial protections that cannot legally be excluded.

Where such mandatory procedures apply, **TELLS WEAR** will comply with those legal requirements.

Nothing contained in these Terms is intended to restrict or eliminate those rights.

30.6 Alternative Dispute Resolution

Where permitted by applicable law and where both parties voluntarily agree, disputes may be resolved through alternative dispute resolution methods, including:

- Mediation.
- Conciliation.
- Arbitration.
- Independent settlement procedures.
- Other recognized dispute resolution mechanisms.

Participation in any alternative dispute resolution process shall remain voluntary unless mandatory under applicable law or a separately agreed written arrangement.

30.7 Limitation on Claims

To the fullest extent permitted by applicable law, each party agrees to bring claims in its own individual capacity.

Nothing in this section limits any legal rights that cannot lawfully be waived, including rights relating to collective proceedings where such rights are protected by mandatory law.

30.8 Evidence and Documentation

To assist in resolving disputes efficiently, both parties should retain relevant documentation where reasonably available.

Examples include:

- Order confirmations.
- Payment confirmations.
- Shipping information.
- Communications.
- Product photographs.
- Return documentation.
- Refund confirmations.
- Other records relating to the transaction.

Providing complete and accurate information helps facilitate a timely review of any dispute.

30.9 Time for Resolution

The time required to resolve a dispute may vary depending on:

- The nature of the issue.
- The complexity of the claim.
- The availability of supporting information.
- Applicable legal procedures.
- Cooperation between the parties.

TELLS WEAR will make reasonable efforts to respond and work toward a resolution without unnecessary delay.

30.10 Preservation of Rights

Nothing contained in this section shall prevent either party from exercising any legal rights, remedies, or protections available under applicable law.

Likewise, nothing requires either party to accept a proposed settlement that is inconsistent with mandatory legal rights or obligations.

30.11 Legal Compliance

Dispute resolution procedures shall be interpreted and applied in a manner consistent with:

- Applicable laws.
- Consumer protection legislation.
- Court orders.
- Regulatory requirements.
- Mandatory legal rights.
- Principles of fairness and good faith.

Where any provision of this section conflicts with mandatory legal requirements, the applicable law shall prevail to the extent of the conflict.

30.12 Our Commitment

TELLS WEAR believes that the best customer relationships are built on communication, transparency, and mutual respect.

Whenever concerns arise, our first priority is to resolve them fairly, efficiently, and professionally through constructive dialogue and responsible customer support.

If formal dispute resolution becomes necessary, **TELLS WEAR** remains committed to participating in the process in good faith, respecting applicable laws, honoring mandatory consumer protections, and working toward fair outcomes that reflect the integrity and values of our brand.

31. Termination

These Terms & Conditions remain in effect for as long as you access or use the **TELLS WEAR** Website, maintain a customer account, purchase products or services, or otherwise engage with our business.

Either you or **TELLS WEAR** may terminate the relationship described by these Terms under the circumstances set out in this section.

Termination of these Terms does not affect any rights, obligations, liabilities, or remedies that arose before the effective date of termination.

31.1 Termination by the Customer

You may stop using the **TELLS WEAR** Website at any time.

You may also request the closure of your customer account by contacting **TELLS WEAR** Customer Support.

Closing your account does not automatically:

- Cancel pending orders.
- Cancel completed purchases.
- Eliminate outstanding payment obligations.
- Require immediate deletion of information where retention is permitted or required by applicable law.
- Affect obligations that survive termination under these Terms.

31.2 Termination by TELS WEAR

To the fullest extent permitted by applicable law, **TELLS WEAR** reserves the right to suspend, restrict, or terminate your access to the Website or your customer account where we reasonably determine that:

- You have violated these Terms.
- Fraudulent activity is suspected.
- False or misleading information has been provided.
- Your account has been used unlawfully.
- Website security has been compromised.
- You have engaged in prohibited activities.
- Continued access creates legal, operational, or security risks.
- Termination is required by applicable law or a lawful governmental request.

Where reasonably practicable, we may notify you before or after taking such action depending on the circumstances.

31.3 Immediate Suspension

In situations involving significant security concerns, suspected fraud, unlawful activity, or risks to other customers or the integrity of our Website, **TELLS WEAR** may immediately suspend access to your account while the matter is investigated.

Such temporary suspension does not necessarily constitute permanent termination.

31.4 Effect of Termination

Upon termination of your access or account:

- Your right to use the Website may immediately end.
- Access to your customer account may be disabled.
- Certain Website features may no longer be available.
- Pending orders may continue to be processed where appropriate.
- Outstanding payment obligations remain enforceable.
- Previously completed transactions remain valid.
- Applicable legal obligations continue to apply.

Termination does not automatically affect rights that arose before termination.

31.5 Data Following Termination

Following account termination, **TELLS WEAR** may retain certain information where reasonably necessary for:

- Legal compliance.
- Accounting.
- Tax reporting.
- Fraud prevention.
- Security investigations.
- Regulatory requirements.
- Dispute resolution.
- Enforcement of these Terms.
- Protection of legal rights.

The collection, retention, and deletion of Personal Information are governed by our Privacy Policy and applicable law.

31.6 Outstanding Orders

Termination of your account does not automatically cancel orders that have already been accepted or entered into production.

Such orders will continue to be handled in accordance with these Terms, our applicable policies, and any mandatory legal requirements.

Where cancellation remains operationally possible, it will be handled in accordance with our Order Cancellation and Return & Exchange provisions.

31.7 Survival of Certain Provisions

The following provisions, together with any other provisions that by their nature are intended to survive termination, shall remain in effect after termination where applicable:

- Intellectual Property.
- Payment obligations.
- Limitation of Liability.
- Indemnification.
- Privacy obligations.
- Dispute Resolution.
- Governing Law.
- Confidentiality obligations where applicable.
- Any accrued legal rights or obligations.

Termination does not affect the enforceability of these continuing provisions.

31.8 No Waiver of Rights

Termination of these Terms or your account does not waive any legal rights or remedies available to **TELLS WEAR** or to you under applicable law.

Either party may continue to pursue claims or enforce rights relating to events that occurred before termination.

31.9 Restoration of Access

Where an account has been suspended rather than permanently terminated, **TELLS WEAR** may, at its reasonable discretion, restore access after the relevant issue has been resolved.

Restoration is not guaranteed and may require:

- Identity verification.
- Security verification.
- Resolution of outstanding issues.
- Compliance with these Terms.
- Other reasonable requirements.

31.10 Consumer Rights

Nothing contained in this section limits or excludes any mandatory consumer rights provided under applicable law.

Where local law grants consumers additional rights relating to termination, cancellation, or continued access, those rights shall prevail to the extent required by law.

31.11 Our Commitment

TELLS WEAR seeks to maintain long-term relationships with our customers based on trust, transparency, and responsible business practices.

Termination is intended to be a measure of last resort and will generally be used only where reasonably necessary to protect our customers, our Website, our employees, our business operations, or to comply with applicable legal obligations.

Even where a customer relationship comes to an end, **TELLS WEAR** remains committed to handling any remaining matters fairly, professionally, and in accordance with these Terms, our policies, and applicable laws.

32. Severability

If any provision of these Terms & Conditions is determined by a court of competent jurisdiction or another lawful authority to be invalid, illegal, unenforceable, or otherwise ineffective under applicable law, that determination shall affect only the specific provision to the minimum extent necessary.

All remaining provisions of these Terms shall continue in full force and effect.

It is the intention of both you and **TELLS WEAR** that these Terms remain enforceable to the greatest extent permitted by applicable law.

32.1 Partial Invalidity

If any portion of a provision is found to be invalid or unenforceable while the remaining portion can continue to operate lawfully, the valid portion shall remain enforceable.

Only the minimum part of the provision necessary to comply with applicable law shall be affected.

32.2 Preservation of Remaining Terms

The invalidity or unenforceability of one provision shall not affect:

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- The validity of any other provision.
 - The enforceability of the remaining Terms.
 - The rights and obligations created under unaffected provisions.
 - Any other agreement incorporated into these Terms where applicable.

All unaffected provisions shall continue to be interpreted and enforced independently.

32.3 Modification to Preserve Validity

Where permitted by applicable law, an invalid or unenforceable provision shall be interpreted, modified, or limited only to the extent reasonably necessary to make it valid and enforceable while preserving, as closely as possible, its original legal intent.

If modification is not legally possible, only the invalid portion shall be severed from these Terms.

32.4 No Effect on Remaining Rights

The removal or modification of one provision shall not reduce or eliminate any other legal rights, remedies, obligations, or protections available to either **TELLS WEAR** or the customer under these Terms or applicable law.

32.5 Applicable Law Prevails

Where a provision conflicts with mandatory legal requirements applicable within a particular jurisdiction, the relevant mandatory law shall prevail only to the extent of that conflict.

All remaining provisions shall continue to apply wherever legally permissible.

32.6 Jurisdiction-Specific Application

Some provisions of these Terms may apply differently depending on the laws of the country or jurisdiction in which a customer resides.

If a particular provision cannot legally be enforced in one jurisdiction, this shall not affect:

- The validity of that provision in other jurisdictions.
- The enforceability of the remaining Terms.
- The operation of any unrelated provisions.

32.7 Continued Interpretation

These Terms shall always be interpreted in a manner that:

- Preserves their overall purpose.
- Maintains legal effectiveness where reasonably possible.
- Protects the legitimate interests of both parties.
- Respects mandatory consumer protection laws.
- Promotes fairness and legal certainty.

No isolated provision shall be interpreted in a way that unnecessarily invalidates the remainder of these Terms.

32.8 No Automatic Termination

The invalidity of one provision does not automatically terminate:

- These Terms & Conditions.



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- Your customer account.
 - Existing orders.
 - Completed transactions.
 - Rights previously acquired by either party.

Only where an entire agreement becomes legally impossible to perform would additional legal consequences be considered under applicable law.

32.9 Legal Consistency

Both parties acknowledge that these Terms have been drafted with the intention of complying with applicable laws while supporting the ongoing operation of **TELLS WEAR**.

If legal developments require changes to particular provisions in the future, those changes shall not affect the continuing validity of the remaining Terms unless otherwise required by law.

32.10 Our Commitment

TELLS WEAR is committed to maintaining Terms & Conditions that are legally sound, transparent, and enforceable across the jurisdictions in which we operate.

The purpose of this Severability provision is to ensure that, if any individual provision is found to be unenforceable, the remainder of these Terms will continue to protect both our customers and our business while preserving the original intent of this agreement as closely as possible.

By maintaining the continued effectiveness of the remaining provisions, **TELLS WEAR** seeks to provide long-term legal certainty, fairness, and stability throughout its relationship with customers around the world.

33. Entire Agreement

These Terms & Conditions, together with our Privacy Policy, Return & Exchange Policy, Shipping & Delivery Policy, and any other policies, notices, or legal documents expressly incorporated by reference, constitute the complete and entire agreement between you and **TELLS WEAR** regarding your access to and use of the Website, your customer account, and the purchase of our products and services.

These Terms supersede all prior or contemporaneous communications, understandings, negotiations, representations, agreements, or arrangements relating to the same subject matter, whether oral, written, electronic, or otherwise.

33.1 Complete Agreement

These Terms represent the entire understanding between you and **TELLS WEAR** concerning:

- Your use of the Website.
- Customer accounts.
- Purchases of products.
- Purchases of services.
- Rights and obligations of the parties.
- Website policies.
- Related legal matters.

No other statement, representation, or communication shall modify these Terms unless expressly incorporated in accordance with this section.

33.2 Incorporated Policies

The following documents, together with any future updates where permitted by applicable law, form part of these Terms where applicable:

- Privacy Policy.
- Return & Exchange Policy.
- Shipping & Delivery Policy.
- Cookie Policy where applicable.
- Other legal notices published on the Website.
- Additional terms applicable to specific products, services, promotions, or Website features.

In the event of any inconsistency, the document specifically governing the relevant subject matter shall prevail to the extent of that inconsistency.

33.3 No Oral Agreements

No verbal statement, customer support conversation, email correspondence, marketing communication, advertisement, social media content, or informal discussion shall modify these Terms unless expressly confirmed in writing by an authorized representative of **TELLS WEAR**.

Customers should rely only upon the official Terms and policies published through the **TELLS WEAR** Website.

33.4 Amendments

Any amendment, modification, or replacement of these Terms shall become effective only when published in accordance with the **Changes to These Terms** provisions or otherwise communicated as required by applicable law.

Continued use of the Website after such changes become effective constitutes acceptance of the updated Terms where permitted by applicable law.

33.5 Independent Agreements

Certain products, services, business partnerships, promotional campaigns, or commercial arrangements may be governed by separate written agreements.

Where a separate written agreement expressly applies, that agreement shall govern only the specific subject matter identified within it.

All other matters shall continue to be governed by these Terms.

33.6 Reliance

You acknowledge that, in entering into these Terms, you have not relied upon any representation, promise, warranty, or statement that is not expressly contained within these Terms or other incorporated legal documents, except where reliance on such statements cannot legally be excluded under applicable law.

33.7 Preservation of Consumer Rights

Nothing contained in this section excludes, limits, or overrides any mandatory consumer rights, statutory guarantees, or legal protections that cannot legally be waived.

Where applicable law grants customers additional protections, those protections shall prevail to the extent required by law.

33.8 Relationship Between Documents

These Terms should be read together with all policies and legal documents referenced throughout the **TELLS WEAR** Website.

Each document has been prepared to address a specific aspect of the relationship between **TELLS WEAR** and its customers.

Together, these documents create a comprehensive legal framework governing the use of our Website, products, services, and customer experience.

33.9 Interpretation

If different documents incorporated into these Terms address the same subject, they shall be interpreted together whenever reasonably possible.

Where a direct conflict exists, the document specifically intended to regulate the relevant issue shall prevail, except where mandatory law requires otherwise.

33.10 Our Commitment

TELLS WEAR believes that clarity and transparency are essential to building lasting customer relationships.

By maintaining a single, comprehensive set of Terms & Conditions together with clearly identified supporting policies, we aim to provide customers with a consistent understanding of their rights, responsibilities, and expectations when interacting with **TELLS WEAR**.

As our business continues to evolve, we will review and update these legal documents where appropriate to ensure they remain accurate, transparent, and aligned with applicable laws while continuing to support a trusted and reliable experience for customers around the world.

34. Waiver

No failure, delay, omission, or partial exercise by **TELLS WEAR** of any right, remedy, power, or privilege under these Terms & Conditions shall constitute or be interpreted as a waiver of that right or of any other right available under these Terms or applicable law.

Any waiver by **TELLS WEAR** shall be effective only if it is expressly stated in writing and signed by an authorized representative of **TELLS WEAR**.

34.1 No Implied Waiver

A delay or decision by **TELLS WEAR** not to enforce any provision of these Terms on one or more occasions shall not be interpreted as:

- A permanent waiver.
- A modification of these Terms.
- A relinquishment of legal rights.
- Acceptance of future violations.
- Permission to continue similar conduct.

Each right remains fully enforceable unless expressly waived in writing.

34.2 Single Waiver Does Not Extend

If **TELLS WEAR** expressly waives a specific right or remedy in a particular situation, that waiver applies only to the specific matter for which it was granted.

Such waiver shall not:

- Apply to future conduct.
- Apply to different circumstances.
- Apply to unrelated provisions.
- Prevent future enforcement of these Terms.

Every situation will be evaluated independently.

34.3 Continued Enforcement

TELLS WEAR may choose to enforce any provision of these Terms at any time, even if we previously elected not to enforce the same or a similar provision.

Our decision not to immediately exercise a legal right shall not affect our ability to exercise that right later, provided such enforcement remains permitted by applicable law.

34.4 Customer Rights

Likewise, no delay or failure by a customer to exercise a legal right under these Terms or applicable law shall automatically result in the loss of that right unless applicable law provides otherwise.

Nothing contained in this section limits any mandatory legal rights available to consumers.

34.5 Written Waivers Only

Any waiver intended to modify or relinquish a legal right under these Terms must:

- Be made in writing.
- Clearly identify the right being waived.
- Be signed or otherwise formally authorized by an authorized representative of **TELLS WEAR**.
- Expressly state the scope of the waiver.

Verbal statements, informal communications, customer support conversations, or isolated business decisions shall not constitute a legal waiver unless confirmed in writing as described above.

34.6 Partial Exercise of Rights

The exercise of one right or remedy by **TELLS WEAR** shall not prevent or limit the exercise of any other right or remedy available under these Terms or applicable law.

Multiple rights and remedies may be exercised independently or together where legally permitted.

34.7 Preservation of Legal Remedies

Nothing contained in this section limits the ability of **TELLS WEAR** to pursue any legal or equitable remedies available under:

- These Terms & Conditions.
- Applicable contract law.
- Consumer protection laws.
- Intellectual property laws.
- Fraud prevention laws.
- Other applicable legislation.

All available rights and remedies remain cumulative unless expressly stated otherwise.

34.8 Good Faith

Although **TELLS WEAR** reserves all legal rights under these Terms, we remain committed to exercising those rights reasonably, fairly, and in good faith.

Whenever practical, we seek to resolve issues through communication and cooperation before relying upon formal legal remedies.

34.9 Consumer Protections

Nothing contained in this section excludes, limits, or waives any consumer rights or statutory protections that cannot legally be waived under applicable law.

Where mandatory legal protections apply, those protections shall prevail over any inconsistent provision of this section.

34.10 Our Commitment

TELLS WEAR believes that consistent and transparent enforcement of these Terms benefits both our customers and our business.

The purpose of this Waiver provision is to ensure that flexibility, courtesy, or temporary decisions made in individual situations are not misunderstood as permanent changes to these Terms or as a surrender of legal rights.

By preserving the ability of both parties to rely upon their legal rights while encouraging reasonable and good-faith cooperation, **TELLS WEAR** seeks to maintain a fair, predictable, and trustworthy relationship with customers around the world.

35. Assignment

These Terms & Conditions are personal to you and govern the legal relationship between you and **TELLS WEAR**.

Except as expressly permitted in these Terms or required by applicable law, you may not assign, transfer, delegate, sublicense, or otherwise dispose of any of your rights or obligations under these Terms without the prior written consent of **TELLS WEAR**.

Nothing contained in this section limits any rights that cannot legally be restricted under applicable law.

35.1 Assignment by TELL'S WEAR

TELLS WEAR may assign, transfer, delegate, sublicense, or otherwise transfer any of its rights or obligations under these Terms, in whole or in part, without your prior consent where reasonably necessary for legitimate business purposes.

Such circumstances may include:

- Corporate restructuring.
- Internal reorganization.
- Business expansion.
- Merger.
- Acquisition.
- Sale of assets.
- Transfer of a business division.
- Formation of affiliated companies.
- Succession.
- Financing transactions.
- Other lawful commercial arrangements.

Any successor or permitted assignee shall remain bound by the obligations applicable under these Terms.

35.2 Assignment by Customers

You may not assign or transfer:

- Your customer account.
- Your rights under these Terms.
- Your contractual obligations.
- Pending orders.
- Purchased services requiring personal performance.
- Other rights arising from your relationship with **TELLS WEAR**.

without our prior written approval unless such transfer is expressly permitted by applicable law.

Any attempted assignment made in violation of this section may be deemed invalid to the extent permitted by applicable law.

35.3 Transfer of Customer Accounts

Customer accounts are intended solely for the registered account holder.

Accordingly, accounts may not be:

- Sold.
- Assigned.
- Shared for commercial purposes.
- Transferred to another individual.
- Licensed.
- Used by unauthorized persons.

TELLS WEAR reserves the right to suspend or terminate accounts that are transferred or used contrary to these Terms.

35.4 Successors and Permitted Assigns

These Terms shall be binding upon and benefit:

- You.
- **TELLS WEAR**.
- Our lawful successors.
- Permitted assigns.

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- Authorized business successors.
 - Any entity that lawfully acquires or succeeds to the relevant business operations of **TELLS WEAR**.

Nothing in this section grants rights to any unauthorized third party.

35.5 Effect of Assignment

Where **TELLS WEAR** lawfully assigns its rights or obligations under these Terms, the assignee or successor may exercise the assigned rights and perform the assigned obligations as though originally named in these Terms.

Such assignment shall not reduce any mandatory consumer rights available under applicable law.

35.6 No Release of Obligations

Unless expressly agreed in writing, an assignment of rights or obligations does not automatically release the assigning party from obligations that arose before the effective date of the assignment.

Existing liabilities and accrued rights shall continue to be governed by these Terms and applicable law.

35.7 Protection of Consumer Rights

Any assignment carried out by **TELLS WEAR** shall not materially reduce or adversely affect mandatory legal protections available to customers under applicable consumer protection laws.

Where applicable law requires customer notification or consent before a particular assignment may take effect, **TELLS WEAR** will comply with those legal requirements.

35.8 Business Continuity

Customers acknowledge that business ownership, organizational structure, technology providers, operational arrangements, or corporate entities supporting **TELLS WEAR** may evolve over time.

This section is intended to facilitate lawful business continuity while preserving customer rights and ensuring uninterrupted service whenever reasonably possible.

35.9 Interpretation

This Assignment provision shall be interpreted in a manner that:

- Supports lawful business continuity.
- Protects customer rights.
- Preserves contractual obligations.
- Complies with applicable law.
- Promotes operational stability.
- Allows reasonable commercial flexibility.

Where any aspect of this section conflicts with mandatory legal requirements, the applicable law shall prevail to the extent of that conflict.

35.10 Our Commitment

As **TELLS WEAR** grows and evolves, our corporate structure, business operations, and commercial relationships may develop over time.

This Assignment provision allows us to adapt responsibly to future business opportunities while ensuring that our customers continue to receive the protections, commitments, and standards described throughout these Terms & Conditions.

Our commitment to transparency, fairness, and responsible business practices remains unchanged regardless of any lawful corporate restructuring, succession, or transfer of business operations.

36. Electronic Communications

By accessing or using the **TELLS WEAR** Website, creating a customer account, placing an order, contacting Customer Support, subscribing to communications, or otherwise interacting with our services, you consent to receive communications from **TELLS WEAR** electronically.

Electronic communications may include emails, account notifications, Website notices, invoices, receipts, transactional messages, security alerts, legal notices, and other communications relating to your relationship with **TELLS WEAR**.

Where permitted by applicable law, you agree that such electronic communications satisfy any legal requirement that communications be provided in writing.

36.1 Forms of Communication

TELLS WEAR may communicate with you through various electronic channels, including:

- Email.
- Customer account notifications.
- Website notices.
- Order confirmation pages.
- Transactional messages.
- Shipping updates.
- SMS where available and consented to.
- Push notifications where available and consented to.
- Customer Support communications.
- Other electronic communication methods introduced in the future.

The communication methods available may vary depending on your location, account settings, and applicable legal requirements.

36.2 Transactional Communications

Certain communications are necessary for the operation of your account or the fulfillment of your orders.

These may include:

- Order confirmations.
- Payment confirmations.
- Shipping notifications.
- Delivery updates.
- Security alerts.
- Password reset requests.
- Account verification.
- Fraud prevention notifications.
- Return and refund updates.
- Customer Support responses.

These operational communications may be sent regardless of your marketing communication preferences where permitted by applicable law.

36.3 Marketing Communications

Where required by applicable law, **TELLS WEAR** will obtain your consent before sending promotional or marketing communications.

Marketing communications may include:

- Product announcements.
- Collection launches.
- Promotional campaigns.
- Special offers.
- Newsletters.
- Event invitations.
- Brand updates.
- Other marketing materials.

You may withdraw your consent or unsubscribe from marketing communications at any time using the available unsubscribe mechanism or by contacting **TELLS WEAR**.

Unsubscribing from marketing communications does not affect essential transactional communications.

36.4 Accuracy of Contact Information

You are responsible for maintaining accurate and current contact information associated with your account.

This includes:

- Email address.
- Telephone number where applicable.
- Mailing address.
- Account information.

Failure to maintain accurate contact information may prevent you from receiving important notices relating to your account or orders.

36.5 Delivery of Communications

Electronic communications shall be considered delivered when they are:

- Sent to the email address associated with your account.
- Made available through your customer account.
- Published on the **TELLS WEAR** Website where appropriate.
- Successfully transmitted through another authorized electronic communication method.

Actual receipt may depend on your internet connection, email provider, spam filtering, device settings, or other factors outside the reasonable control of **TELLS WEAR**.

36.6 Electronic Records

You agree that **TELLS WEAR** may maintain electronic records relating to:

- Orders.

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- Payments.
 - Customer accounts.
 - Communications.
 - Support requests.
 - Refunds.
 - Returns.
 - Legal notices.
 - Other business transactions.

Such records may be retained in accordance with our Privacy Policy, applicable laws, and legitimate business requirements.

36.7 Electronic Signatures

Where permitted by applicable law, your electronic actions, including clicking acceptance buttons, checking consent boxes, submitting online forms, creating an account, placing an order, or otherwise confirming your agreement electronically, may constitute your electronic signature and shall have the same legal effect as a handwritten signature.

Nothing in this section affects any legal requirements that specifically require another form of signature.

36.8 Technical Requirements

You acknowledge that receiving electronic communications generally requires:

- Internet access.
- A compatible device.
- A valid email address.
- Appropriate software or applications.
- The ability to view electronic documents.

You are responsible for maintaining the equipment and services necessary to receive communications from **TELLS WEAR**.

36.9 Legal Notices

Where permitted by applicable law, legal notices, policy updates, amendments to these Terms, privacy notices, and other important communications may be provided electronically.

Where applicable law requires additional notice procedures, **TELLS WEAR** will comply with those legal requirements.

36.10 Preservation of Consumer Rights

Nothing contained in this section limits any mandatory legal rights relating to electronic communications, electronic signatures, privacy, consumer protection, accessibility, or record retention that cannot legally be excluded.

Where applicable law grants customers additional rights, those rights shall prevail to the extent required by law.

36.11 Our Commitment

TELLS WEAR is committed to providing electronic communications that are clear, timely, secure, and easy to understand.

We use electronic communication to improve customer service, enhance operational efficiency, and keep customers informed throughout their relationship with **TELLS WEAR** while respecting privacy, communication preferences, and applicable legal requirements.

As technology continues to evolve, **TELLS WEAR** will continue to improve the way we communicate with customers while maintaining transparency, reliability, and compliance with applicable laws governing electronic communications.

37. Changes to These Terms

As **TELLS WEAR** continues to grow, improve its services, expand into new markets, introduce new features, and respond to changes in applicable laws and business operations, we may update these Terms & Conditions from time to time.

We encourage customers to review these Terms periodically to remain informed about their rights and obligations.

Nothing in this section limits any mandatory legal rights relating to notice, consent, or consumer protection under applicable law.

37.1 Right to Update

TELLS WEAR reserves the right to amend, revise, modify, replace, supplement, or discontinue any portion of these Terms where reasonably necessary.

Changes may be made for reasons including:

- Compliance with applicable laws.
- Regulatory requirements.
- Court decisions.
- Changes in business operations.
- Introduction of new products.
- New Website features.
- Improvements to customer services.
- Security enhancements.
- Fraud prevention measures.
- Technological developments.
- Corporate restructuring.
- Clarification of existing provisions.

37.2 Effective Date

Unless otherwise required by applicable law or expressly stated, revised Terms shall become effective on the date identified within the updated Terms.

Where legally required, **TELLS WEAR** will provide advance notice before material changes become effective.

37.3 Notification of Changes

Where appropriate, **TELLS WEAR** may notify customers of important updates through one or more of the following methods:

- Email.
- Customer account notifications.
- Website announcements.

- Checkout notices.
- Customer Support communications.
- Other appropriate electronic communication channels.

The method of notification may vary depending on the nature of the update and applicable legal requirements.

37.4 Material Changes

Where changes materially affect your rights or obligations, **TELLS WEAR** will make reasonable efforts to provide clear notice before those changes take effect where required by applicable law.

Material changes may include updates relating to:

- Customer rights.
- Payment obligations.
- Privacy practices.
- Order procedures.
- Dispute resolution.
- Legal responsibilities.
- Other significant contractual provisions.

37.5 Continued Use

To the extent permitted by applicable law, your continued access to or use of the **TELLS WEAR** Website after revised Terms become effective constitutes your acceptance of the updated Terms.

If you do not agree with the revised Terms, you should discontinue use of the Website and, where appropriate, request closure of your customer account.

Nothing in this section limits any rights you may have under mandatory consumer protection laws.

37.6 Previous Versions

For operational, legal, and record-keeping purposes, **TELLS WEAR** may retain previous versions of these Terms.

Earlier versions may be maintained to:

- Demonstrate legal compliance.
- Resolve disputes.
- Support regulatory obligations.
- Maintain historical business records.
- Respond to lawful requests.

Retention of previous versions does not affect the applicability of the current Terms unless otherwise required by law.

37.7 No Retroactive Effect

Unless required by applicable law or expressly stated, amendments to these Terms apply prospectively and do not affect rights or obligations that arose before the effective date of the updated Terms.

Transactions completed before an amendment generally remain governed by the Terms that were in effect at the relevant time.

37.8 Customer Responsibility

Customers are responsible for reviewing these Terms periodically to remain informed about any updates affecting their use of the **TELLS WEAR** Website, products, or services.

Questions regarding changes to these Terms may be directed to **TELLS WEAR** Customer Support or our Legal & Privacy Team.

37.9 Preservation of Consumer Rights

Nothing contained in this section limits or excludes any mandatory rights relating to notice, consent, contract amendments, or consumer protection that cannot legally be waived under applicable law.

Where local laws require additional notification procedures or customer consent before certain contractual changes become effective, **TELLS WEAR** will comply with those legal requirements.

37.10 Interpretation

Updates to these Terms shall be interpreted in a manner that promotes transparency, legal certainty, and fairness.

Where an updated provision conflicts with mandatory legal requirements applicable in a particular jurisdiction, the applicable law shall prevail to the extent of that conflict while the remaining provisions shall continue in full force and effect.

37.11 Our Commitment

TELLS WEAR is committed to maintaining Terms & Conditions that remain accurate, transparent, and aligned with the continued evolution of our business and the legal environments in which we operate.

Whenever updates become necessary, we will strive to communicate them clearly, implement them responsibly, and provide customers with reasonable opportunities to understand how those changes may affect their relationship with **TELLS WEAR**.

Our goal is to ensure that these Terms continue to provide a fair, balanced, and dependable legal framework that supports the long-term trust our customers place in **TELLS WEAR**.

38. Contact Information

If you have any questions, concerns, requests, or comments regarding these Terms & Conditions, your use of the **TELLS WEAR** Website, your customer account, an order, or any of our products or services, we encourage you to contact us using the information provided below.

Our Customer Support and Legal teams will make reasonable efforts to review and respond to inquiries as promptly as practicable.

38.1 Customer Support

For general questions relating to:

- Products.
- Orders.
- Shipping.
- Returns.



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- Exchanges.
 - Payments.
 - Customer accounts.
 - Website assistance.
 - General inquiries.

Please contact our Customer Support Team.

Email: support@tellsweat.com

38.2 Privacy & Legal Requests

For matters relating to:

- Privacy rights.
- Personal Information.
- Data protection.
- Legal notices.
- Intellectual Property.
- Terms & Conditions.
- Regulatory inquiries.
- Other legal matters.

Please contact:

Email: legal@alfarajholdings.com

38.3 Business Inquiries

For business-related matters including:

- Partnerships.
- Corporate opportunities.
- Media inquiries.
- Brand collaborations.
- Wholesale opportunities where available.
- Commercial proposals.

Please contact:

Email: info@tellsweat.com

38.4 Telephone & WhatsApp

For customer assistance and urgent inquiries, you may contact us through:

Phone / WhatsApp:

+1 (307) 337-0133

Availability of telephone and messaging support may vary depending on business hours, holidays, operational requirements, and regional availability.

38.5 Mailing Address

Official business correspondence may be directed to the registered business address of **ALFARAJ HOLDINGS LLC**.

The current registered address may be updated from time to time in accordance with applicable legal and corporate requirements.

38.6 Response Times

TELLS WEAR aims to respond to customer inquiries as efficiently as reasonably possible.

Response times may vary depending on:

- Inquiry volume.
- Business hours.
- Public holidays.
- Verification requirements.
- Complexity of the request.
- Applicable legal obligations.

Certain legal or regulatory requests may require additional processing time.

38.7 Language of Communication

Customer Support is primarily provided in English.

Where reasonably possible, **TELLS WEAR** may provide assistance in additional languages; however, availability cannot be guaranteed.

In the event of any inconsistency arising from translated communications, the English version of these Terms & Conditions and related legal documents shall prevail unless otherwise required by applicable law.

38.8 Changes to Contact Information

From time to time, **TELLS WEAR** may update its contact information to reflect changes in business operations, communication channels, or legal requirements.

The most current contact details will always be published on the official **TELLS WEAR** Website.

38.9 Legal Notices

Where applicable law permits, legal notices intended for **TELLS WEAR** should be submitted using the designated contact information provided above.

Submission of a communication does not automatically constitute legal notice unless all applicable legal requirements have been satisfied.

38.10 Accessibility

TELLS WEAR is committed to providing accessible and responsive communication channels for customers around the world.



If you require reasonable assistance in communicating with us due to accessibility needs, we encourage you to contact our Customer Support Team, and we will make reasonable efforts to provide appropriate assistance in accordance with applicable law.

38.11 Our Commitment

At **TELLS WEAR**, every customer interaction matters.

Whether you are seeking assistance with an order, requesting information about our products, exercising your legal rights, or simply sharing feedback, we are committed to treating every inquiry with professionalism, respect, and transparency.

We continuously work to improve our communication channels, customer support, and response processes so that every interaction reflects the quality, integrity, and long-term commitment that define **TELLS WEAR** and **ALFARAJ HOLDINGS LLC**.